



UConn Health Duo Two Factor Authentication - Tablet Enrollment

Follow the steps in this document to enroll your tablet.



Enrollment Methods & Prerequisites

1. The easiest method is to have an internet connected laptop or desktop along with your tablet (however a computer is not required to enroll)
2. You need to have your tablet you wish to enroll
3. You need to install the 'Duo Mobile' app on your tablet
4. If you received an Enrollment Email from Duo (see description below), from your desktop or laptop click the enrollment link in the email and follow the instructions beginning on page two of this document
5. If you're not using the Duo email link you will be prompted to enroll when attempting to login to a duo protected service



Note: There are multiple apps called Duo in the Apple App Store and Google Play Store. Install the app called **Duo Mobile** (with logo that is similar to the one pictured on the left).

NOTE: The Apple App Store or the Google Play Store may display a message that they may need ID verification for payment. Please note this is standard messaging in case there was a charge for the app itself, which there is not. The Duo app is free to download.

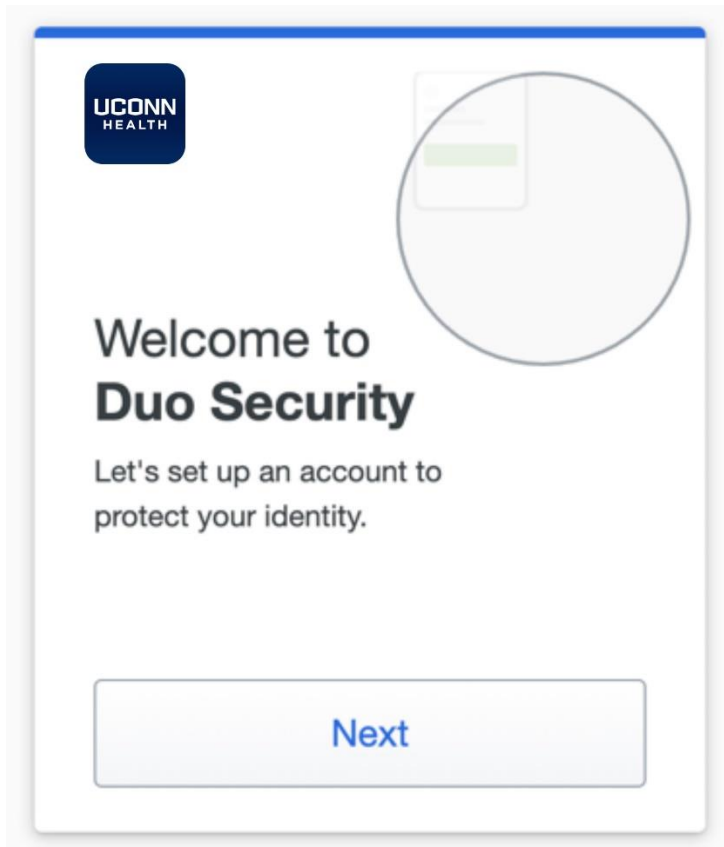
Enrollment Email from Duo

If you have not enrolled on your own before IT enables you for 2FA, our service provider (Duo Security) will send you an enrollment email (from noreply@duosecurity.com). This email will contain a link that will allow you to complete the enrollment process and register your Mobile Phone. The link will open in a browser and is accessible both on and off the UConn Health network.

NOTE: If you have not enrolled and attempt to access a Duo protected service, you will be prompted to enroll at that time. The enrollment process remains the same.

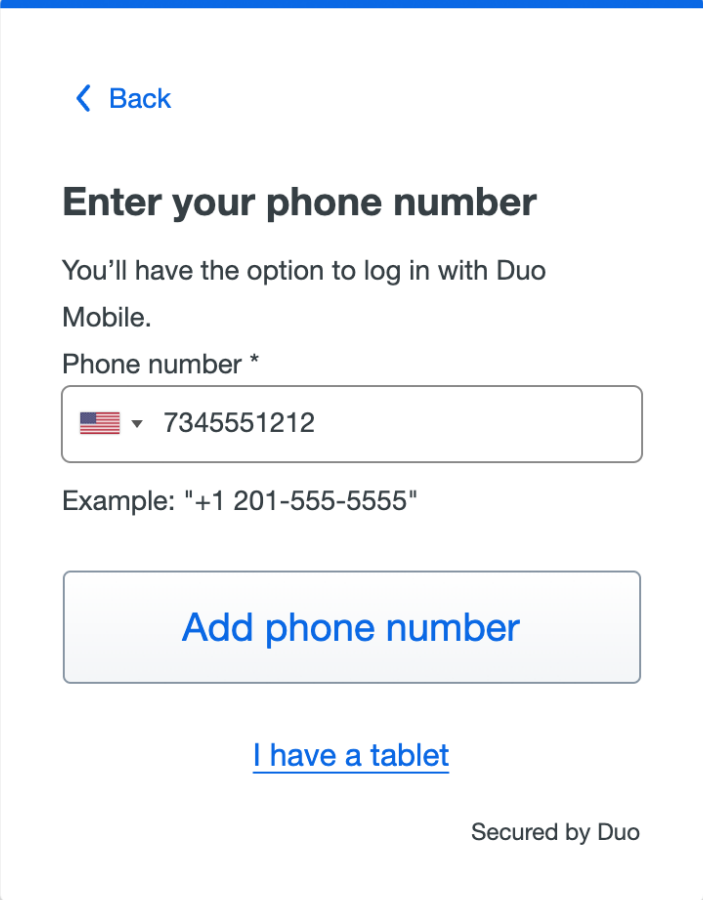
- 1) Welcome Screen. Click **Start Setup** to begin enrolling your Tablet.

1) Welcome Screen. Click **Next** to begin enrolling your Tablet



2) Select **Duo Mobile** from the Options list presented next and click continue

3) **Don't enter a phone number instead Click on 'I have a Tablet'**




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Enter your phone number

You'll have the option to log in with Duo Mobile.

Phone number *

 7345551212

Example: "+1 201-555-5555"

[Add phone number](#)

[I have a tablet](#)

Secured by Duo

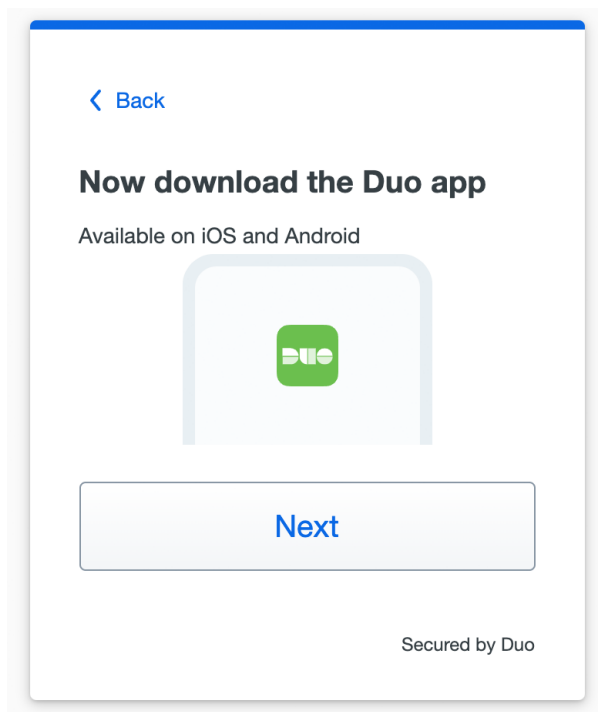
4) Install the Duo Mobile Application on your Tablet

Duo Mobile is an app that runs on your Tablet. It helps you authenticate quickly and easily and is recommended for the best experience. Without it you'll still be able to login using a phone call or text message.

Follow the platform-specific instructions on the screen to install Duo Mobile.

For Apple iOS devices download from the App Store.

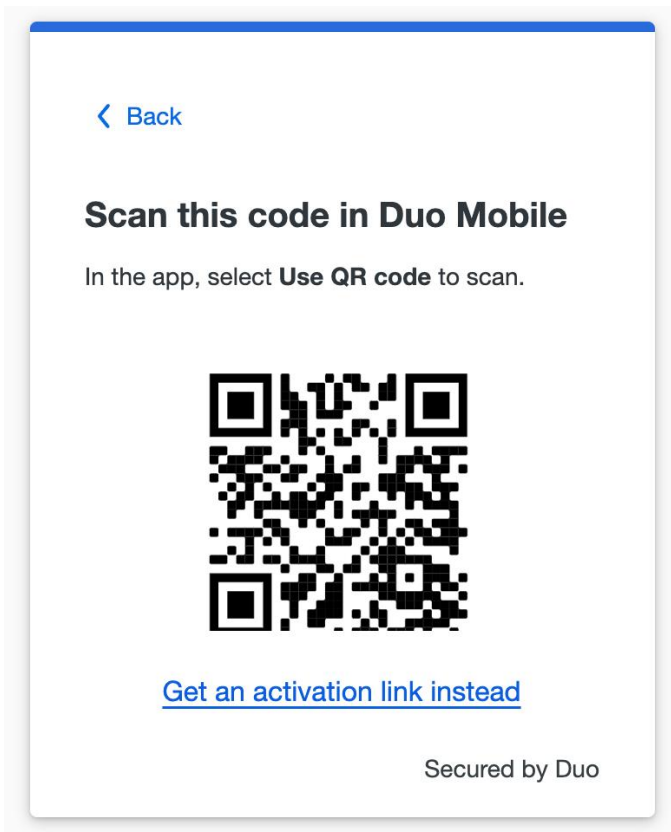
For Android devices download from the Play Store



5) Activate Duo Mobile

Scan the QR code, if you are not able to select **get an activation link**.

Scan the barcode that appears on **your computer** screen. Ensure the barcode fits within the camera window. You may also need to adjust the distance before the barcode is scanned.



6) When you receive confirmation that Duo Mobile was added, click Continue



 **Added Duo Mobile**

You can now use Duo mobile to log in using a push notification sent to your mobile device.

[Continue](#)

Secured by Duo



Setup completed



[Log in with Duo](#)

Secured by Duo

Need Help with Duo Two-factor Authentication?

If you need help enrolling, contact the UConn Health Service Desk.

Get help with Duo by referring to this site or contact the Service Desk.