

Using DUO - Dual Factor Authentication for VPN on a Mac

Using the Pulse Secure VPN application will require a new version to be installed. Contact the service desk at x4400 to have a ticket created for the Field Apple Support team.

These instructions are based on the use of a smart phone with the DUO Mobile app installed. We strongly recommend using this method as it offers the greatest number of options for dual factor authentication.

How to register a smart phone with the DUO Portal

<https://health.uconn.edu/information-technology/wp-content/uploads/sites/45/2020/03/mobile-phones.pdf>

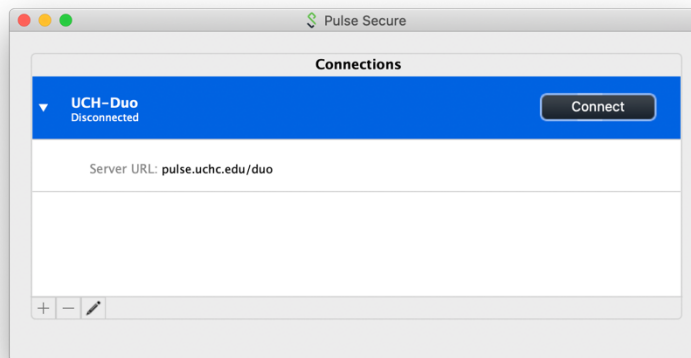
DUO Management Portal

<https://dmpportal.uhc.edu>

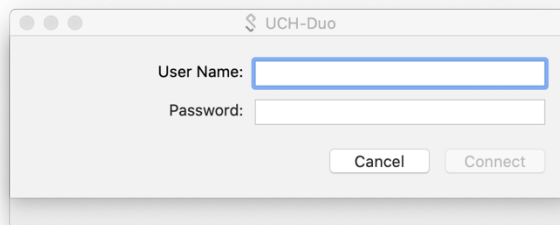
Open Pulse Secure:

You will need the updated version of Junos Pulse installed before you can proceed. Contact the service desk at x4400 to have a ticket created for the Field Apple Support team.

Click **Connect**



Enter your username and password
When prompted



After you enter your password the DUO window will appear

Type the word: **push**

*You can type **phone** or **sms** if using a different DUO authentication method, the next step will vary slightly based on which method you choose.*

You should then receive a push notification from the DUO Mobile app on your smart phone

Open the DUO notification and click **Approve**

