

PURPOSE:

The purpose of this policy is to assist providers in the process of identifying, treating, and referring suspected victims of elder abuse, neglect, and exploitation, providing optimal care to patients and meeting Department of Public Health and JCAHO standards.

SUPPORTIVE DATA:

The public policy of the State of Connecticut is designed to safeguard people 60 years and older from physical, mental and emotional abuse, neglect and abandonment and/or financial abuse and exploitation.

POLICY:

1. Patients 60 years of age and older have the right to be free from neglect; exploitation; and verbal, mental, physical and sexual abuse.
2. The hospital will protect these patients from neglect, exploitation, and abuse that could occur while the patient is receiving care, treatment, and services.
3. The hospital will evaluate all allegations, observations, and suspected cases of neglect, exploitation, and abuse of patients.
4. The hospital will report allegations, observations, and suspected cases of neglect, exploitation, and abuse to appropriate authorities based on its evaluation of the suspected events, or as required by law.

Chapter 319d of the Connecticut General Statutes mandates reporting to Protective Services for the Elderly at the State of Connecticut Department of Social Service Toll Free Referral Line (1-888-385-4225). Report any situations in which an elderly person has experienced, or is threatened with abuse, neglect, exploitation or abandonment; or is in a condition which is the result of such abuse, neglect, exploitation or abandonment. This may include, but is not limited to physical abuse, threats of assault, verbal abuse, exploitation (financial or otherwise), emotional abuse, sexual abuse, neglect, abandonment, and violation of an elderly person's rights. Mandated reporters of elder abuse are listed in Appendix A.

UConn HEALTH

UConn JOHN DEMPSEY
HOSPITAL

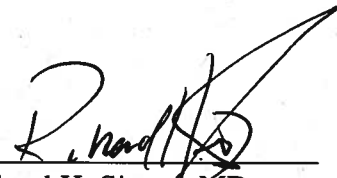
SECTION: PATIENT CARE
SUBJECT: ABUSE: ELDERLY

NUMBER: 08-086
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5. During routine business hours, report cases of suspected elder abuse, neglect or exploitation, notify the Department of Social Work via Care Coordination x3153. Outside routine business hours, report any non-emergent suspected elder abuse, neglect or exploitation to the State of CT Protective Services for the Elderly (PSE) at 1-888-385-4225. For emergency reporting outside of business hours contact Infoline #211.
6. Reporter must complete Form 675 (Appendix B), available to complete on-line at <https://portal.ct.gov/-/media/Departments-and-Agencies/DSS/Social-Work-Services/W-675.pdf>. Submit completed form per directions on the form.
7. All information pertaining to elder abuse, neglect, exploitation or abandonment will be documented in the medical record.
8. The patient will be educated about resources available for support and/or education, as appropriate.



Andrew Agwunobi, MD, MBA
Chief Executive Officer



Richard H. Simon, MD
Chief of Medical Staff

Date Issued: 5/12
Revised: 04/17, 3/21
Reviewed: 08/14, 04/18

Mandated Reporters of Elder Abuse

Physicians	Surgeons
Hospital Residents	Hospital Interns
Hospital Fellows	
Registered Nurse	Licensed Practical Nurse
Coroner	Dentist
Dental Hygienist	Psychologist
Social Worker	Police Officer
Chaplain	Pharmacist
Physical Therapist	Optometrist
Chiropractor	Podiatrist
Mental Health Professional	Physician Assistant
Counselors	Day Care Employees
Medical Examiners	

Appendix B

W-675 - Report Form for Protective Services for the Elderly

(See text for link to pdf)