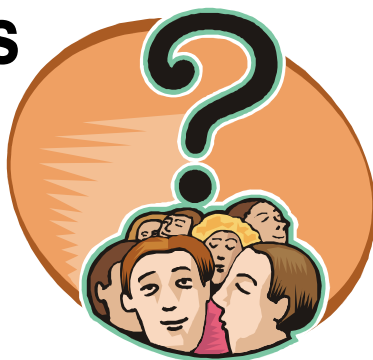


# FrontLine Employee

Wellness, Productivity, and You!

UConn Health Center EAP 860-679-2877 or 800-852-4392

## Do Coworkers Think You're Friendly?



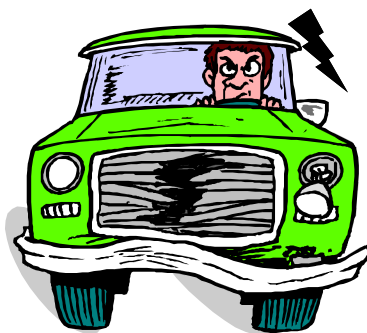
**B**eing friendly facilitates relationships and productivity, reduces stress, and creates a more reciprocal and happier workplace. Build a friendly reputation with these civility tips: 1) when you approach or speak with coworkers, always insert a greeting or salutation before making a request of them; 2) show enthusiasm to your coworkers so they know you're excited to interact with them; 3) remain conscious of your smile and display it, even under stress; 4) when unsure, reach out to greet others first; and 5) make it a practice to remember something unique about the interests or hobbies of a person you meet. As a powerful relationship development technique, it's unmatched.

## Should You See a Professional Counselor?



**K**nowing when to see a professional counselor can help you stop a problem from growing into a crisis. If you're hesitant, remember that professional counselors help you proceed at your own pace. Counseling might be a good idea if you 1) struggle with feelings of sadness that won't let up, 2) have suddenly experienced extreme personal loss, 3) can't resolve ongoing sleep difficulties, 4) feel hopeless, or 5) experience anxiety or worry that interferes with daily functioning. Even if you're uncertain, a one-time consult can be helpful. There may be another way to resolve your issue, but speaking with an experienced professional is often the quickest way to finding the solution.

## Aggressive Driver? Take a Quiz



**M**ore than 50% of traffic deaths result from road rage, according to the American Automobile Association, while drunk driving accounts for 32% of traffic deaths. Are you an at-risk, aggressive driver? Ask yourself if under certain circumstances, such as being cut off, tailgated, or bested on the road by a speeding driver, you feel as though you've lost self-esteem, especially when you allow another driver to get his or her way after cutting you off. Take the "Aggressive Driving Quiz" at [www.aaafoundation.org](http://www.aaafoundation.org). Search "aggressive driving quiz."

## Take Charge When Feeling Down



**F**ight the blues with behaviors that lift you up. It's a strategy proven to help a person overcome feelings of sadness when those feelings are not caused by major depression (a disease requiring medical care). The earlier you act to behaviorally change your mood, the more successful you'll be. Anniversaries, bad weather, disappointments, media news, boredom, or even a movie can trigger sadness. Take charge of your thoughts and decide "not to go there." Then take action. To influence a positive mood, do something you like: Dress differently, seek humor, alter the day's schedule, get sunshine, take a brisk walk, or go fishing. What works for you?

## Don't See Teen Drug Abuse as "Normal"



**Y**our teen may tell you “everybody’s doing it,” but don’t view smoking pot (marijuana) as “normal” or a “rite of passage.” When teens are using pot while suffering from depression (9%-10% of teenagers at any one time report that they suffer from depression), the risk of suicidal thoughts, plans, or attempts increases by 400% (2011 National Survey on Drug Use and Health: Summary of National Findings). You have not lost your legitimate authority as a parent if you used pot in the past. What you as a parent believe is right, right now, is what matters. The alternative is accepting risk and hoping for the best. According to the Substance Abuse Mental Health Administration, 20% of parents don’t believe they have any influence over their teen’s decision about drug use. Studies show teens think just the opposite. What a parent says does matter. The pro-pot lobby would like you to stay cool and “tune in.” Fight back with the research-supported position statement against pot use endorsed by thousands of medical doctors who treat marijuana addiction. Print a copy of the American Society of Addiction Medicine (ASAM.org) policy statement on marijuana. Use it to beef up your parenting resolve to prevent drug abuse.

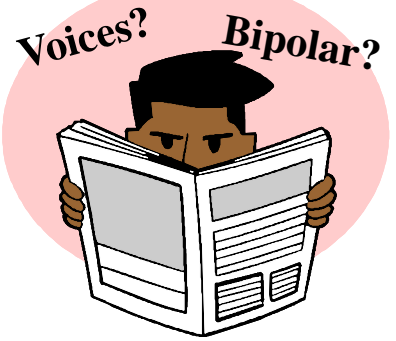
## Talk to Your Supervisor



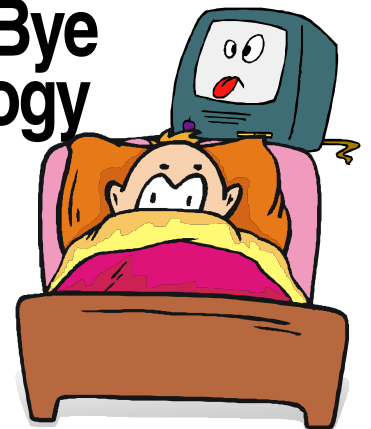
**N**eglecting to raise concerns about the supervisor-supervisee relationship is a common complaint of managers. Chances are your boss sincerely wants to know what’s on your mind if it relates to your productivity. Issues and problems employees typically hold back sharing—even at a private meeting—include 1) lack of clarity in instructions provided by the supervisor regarding assignments, 2) perceptions of favoritism or non-equitable distribution of work, 3) a lack of feedback and constructive criticism and little praise, 4) a lack of clarity about duties and essential functions of a position, 5) micromanagement, 6) lack of introduction to key players and key management officials with whom the employee must interact, and 7) checking email or not giving full attention to an employee in a private meeting. Hint: When bringing a complaint to your supervisor, always connect the concern to its impact on customers, quality of work, productivity, teamwork, and finances. Rule #1: Don’t use others as sounding boards for the issues you’ve left unaddressed between you and your supervisor.

## Mental Health and Media News Stories

**S**chizophrenia, bipolar disorder, anxiety disorder, hearing voices—these psychiatric terms have become part of everyday news. Do you know what they mean? A mental illness is a medical condition that disrupts a person’s thinking, feeling, mood, ability to relate to others, and daily functioning. Having a better understanding of these conditions can reduce fear, help you play a role in reducing stigma, and allow you to act and intervene more quickly to help a friend or loved one exhibiting sudden or acute symptoms. Mental disorders are common worldwide, but they are treatable and manageable conditions. An estimated 26.2% of Americans ages 18 and older—about one in four adults—suffer from a diagnosable mental disorder in a given year, and over a lifetime, 50% will experience a mental health diagnosis. The National Institute of Mental Health can help you learn more. Visit <http://www.nimh.nih.gov/index.shtml>



## Say Good-Bye to Technology Before Bedtime



**C**ould using Facebook, a smartphone, or other bright electronic device just before bedtime explain your poor sleep? Bright light is known to disturb sleep, so try keeping your last hour before sleep “technology free” to see if you notice a difference. The research is still unclear, but 95% of adults admit to using technology devices in the hour prior to going to bed. The National Sleep Foundation says 63% of people complain of not sleeping well in any given week. Is there a connection? While you sleep, your immune system rejuvenates, fights stress, and even becomes a cancer-fighting machine. Don’t mess with it. Many studies have linked lack of sleep to increased risk for cancer. So seek restful and restorative sleep.