UConn Health Remote Access Methods

UConn Health provides multiple ways to access network resources remotely. Below are brief descriptions detailing the different methods, how they are utilized, and resources available.

1. **Microsoft AOVPN**- Always On VPN provides full network access to <u>UConn Health managed Windows devices.</u> It runs automatically in the background and connects from any Internet connection.

2. **Pulse Secure VPN**- Pulse provides full network access to <u>UConn Health managed devices</u>. For full network access it requires installing a client on the device. It can also be used to provide clientless limited access for vendors and give the ability to remote directly into servers for support purposes.

3. **Citrix**- Citrix can provide access to a wide array of defined network resources and is required to access **EPIC**. It is unique in that it can be run on <u>personal devices</u>.

4. **Outlook Web Access**- Allows email to be accessed remotely from <u>any device</u>.

5. **Site to site VPN**- A dedicated VPN tunnel between us and another entity is constructed. This is a rare use case and only happens when a partner or vendor requires this.