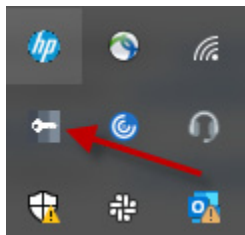


Using the UConn Health Ivanti VPN Client with Duo

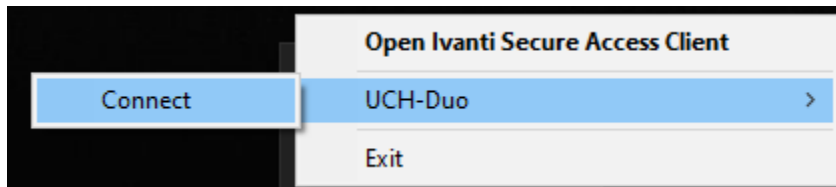
The UConn Health Ivanti VPN client works in conjunction with Duo for two-factor authentication (2FA). This will help protect UConn Health from outside threats by ensuring the identity of the user connection. The Ivanti VPN client is only permitted to be run on UConn Health managed computers.

The instructions below will guide you through the connection process once the Ivanti VPN client with Duo is installed:

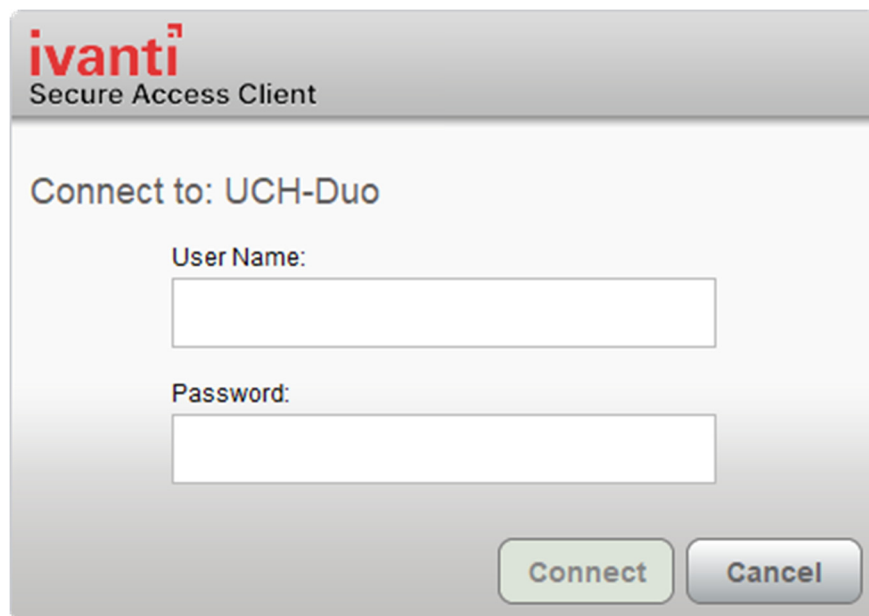
1. Locate the icon that looks like a key in your system tray down near the system clock:



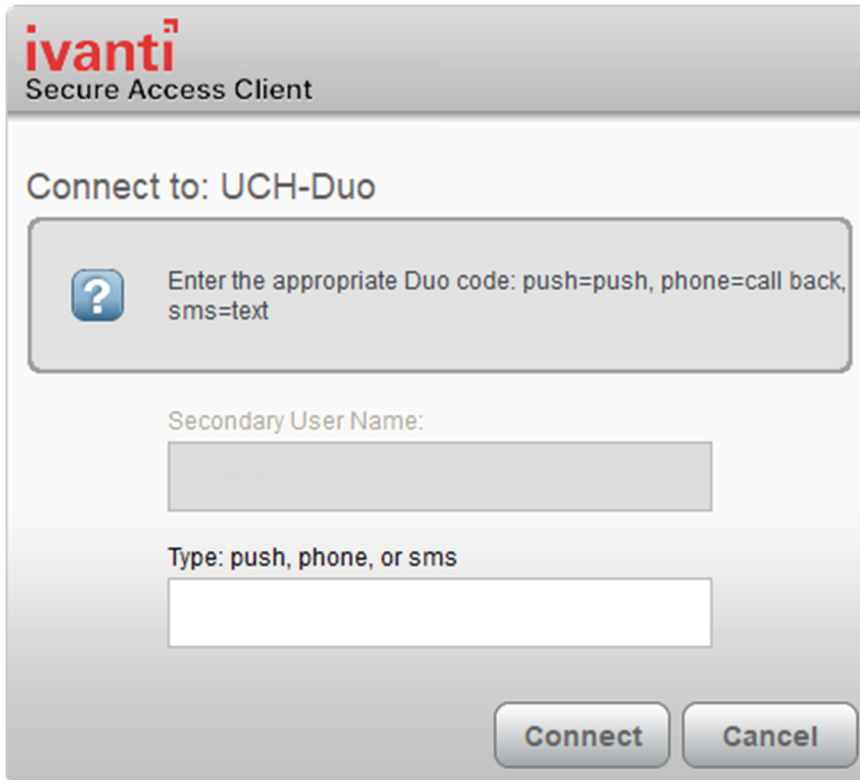
2. Click on the Ivanti icon, click on UCH-Duo, and then on Connect:



3. The logon screen will appear:

A screenshot of the Ivanti Secure Access Client logon screen. The window title is "ivanti Secure Access Client". The main heading is "Connect to: UCH-Duo". Below this, there are two input fields: "User Name:" and "Password:". At the bottom right, there are two buttons: "Connect" and "Cancel".

4. Enter your UConn Health username and password (same as what you logon to PCs or email) and click on Connect. A secondary authentication window will appear:



5. The Secondary User Name will be prefilled with your username. For the Duo authentication you will enter a passcode or type push, phone, or sms based on the action you want:

Type...	To...
A passcode	Enter a passcode, either generated with Duo Mobile, sent via SMS, generated by a hardware token, or provided by the Service Desk. Examples: "123456" or "1456789"
push	Push a login request to your phone. A phone with the Duo application installed will receive a push button to approve the connection.
phone	You will get a phone call to your registered device to authenticate.
sms	Your initial login attempt will fail after entering "sms" but you will receive a code via text that you can then enter and connect.

6. Once the Ivanti VPN connects it will minimize back to the system tray. When you are done with the connection you can simply reverse the process of connecting and select disconnect:

