

Using the UConn Health Pulse Portal Sites with Duo

The UConn Health Pulse Portal Sites have been updated to use Duo for two-factor authentication (2FA). This will help protect UConn Health from outside threats by ensuring the identity of the user connection. Pulse Portal Sites are typically used by vendors to provide remote access for specific resources.

The instructions below will guide you through the connection process with Duo integrated:

1. Open your web browser and navigate to the Pulse Portal you use (e.g. vendor.uchc.edu). The standard login page will appear:



**Welcome to the
Pulse Portal**

Username
Password

Sign In

2. Enter your UConn Health username and password. A Duo authentication window will appear:

A screenshot of the Duo authentication interface. At the top is the "UConn HEALTH" logo. Below it is a section titled "Choose an authentication method". There are three options, each with a green button: "Duo Push RECOMMENDED" with a "Send Me a Push" button, "Call Me" with a "Call Me" button, and "Passcode" with an "Enter a Passcode" button. On the left side of the interface, there are links for "What is this?", "Add a new device", "My Settings & Devices", and "Need help?". At the bottom left, it says "Powered by Duo Security".

3. For the Duo authentication you have the following options:

Option...	To...
Send Me a Push	Push a login request to your phone. A phone with the Duo application installed will receive a push button to approve the connection.
Call Me	You will get a phone call to your registered device to authenticate.
Enter a Passcode	Enter a passcode, either generated with Duo Mobile, generated by a hardware token, or provided by the Service Desk. If you click this you will be presented with an option for "Text me new codes" which will send a text to registered device. Examples: "123456" or "1456789"

4. After selecting the authentication option and completing the login process your portal site will open:

The screenshot shows the UCONN Health Pulse Connect Secure portal. At the top left is the "UCONN HEALTH" logo. On the right, there is a "Logged-in as:" section with icons for Home, Meetings, Preferences, and Sign Out. Below this is a search bar with a "Browse" button. The main content area features a "Welcome to the Pulse Connect Secure" message. Underneath is a "Web Bookmarks" section with three entries: "Outlook Web Access" (Browser Based e-mail Access), "UCONN Health Express" (UCH Happenings), and "UCONN Health Sharepoint" (UCONN Health Sharepoint). Below the bookmarks is a "Files" section with the message "You don't have any files bookmarked."