UConn Health Duo Two Factor Authentication - Tablet Enrollment

Follow the steps in this document to enroll your tablet.

Enrollment Methods & Prerequisites

Method #1 Computer and Tablet in Hand (Easiest method):

1. You must have an internet connected laptop or desktop
2. You need to also have your tablet you wish to enroll
3. You need to install ‘Duo Mobile’ on the tablet
4. From your desktop or laptop click the enrollment link from the Duo email and follow the instructions
5. If you’re Not using the Duo email link, login to the Duo Device Management Portal

Method #2 Tablet only

1. You need to install ‘Duo Mobile’ on your tablet
2. From your tablet, click the enrollment link from the Duo email and follow the instructions.
3. If you’re Not using the Duo email link, login to the Duo Device Management Portal

Note that there are multiple apps called Duo in the Apple App Store and Google Play Store. Install the app called Duo Mobile (with logo that is similar to the one pictured on the left).

Enrollment Steps

Our service provider, Duo Security, will send all users an enrollment email (from no-reply@duosecurity.com) as IT enables them for 2FA. This email will contain a link that will allow you to complete the enrollment process and register your Tablet. The link will open in a browser and is accessible both on and off the UConn Health network.

If you have not enrolled and attempted to access a Duo protected service, you will be prompted to enroll at that time. The enrollment process remains the same.

The steps below will guide you through the enrollment process.
1) Welcome Screen. Click **Start Setup** to begin enrolling your Tablet.

2) Select **Tablet** and then click **Continue**.
3) Select the **type** of Tablet you are adding, then click **Continue**.
4) Install the Duo Mobile App.

Duo Mobile is an app that runs on your tablet. It helps you authenticate quickly and easily and is recommended for the best experience. Without it you’ll still be able to login using a phone call or text message.

Follow the platform-specific instructions on the screen to install Duo Mobile. After installing our app return to the enrollment window and click I have Duo Mobile installed.
5) **Activate Duo Mobile**

Activating the app links it to your account so you can use it for authentication.

On your Tablet launch the Duo Mobile app and click the "+" icon on the top right, which will prepare the camera to scan a barcode.

Scan the barcode that appears on the screen. Ensure the barcode fits within the camera window. You may also need to adjust the distance before the barcode is scanned.

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**Activate Duo Mobile for Android**

1. Open Duo Mobile.
2. Tap the "+" button.
3. Scan this barcode.

[Email me an activation link instead](mailto:email@ActivateDuoMobile.com)
Once the barcode is successfully scanned, a check will appear on the barcode and the "Continue" button is enabled. Can't scan the barcode? If so, click "Email me an activation link instead." and follow the instructions.

If you followed the 2FA enrollment link in the email from Duo, follow the steps to complete enrollment of your Tablet.
Enrollment Successful window will display, indicating you have finished successfully!

Need Help with Duo Two-factor Authentication?
Get help with Duo on the UConn Health Two-Factor Authentication site.