Note: in order to authenticate to a Duo protected service with the Landline phone option, you must be near the Landline phone you choose during enrollment as you will receive an automated callback during the authentication process.

1. Click the enrollment link from the Duo email and follow the instructions
2. If you’re Not using the Duo email link, login to the Duo Device Management Portal

Enrollment Steps

Our service provider, Duo Security, will send all users an enrollment email (from no-reply@duosecurity.com) as IT enables them for 2FA. This email will contain a link that will allow you to complete the enrollment process and register your Landline phone. The link will open in a browser and is accessible both on and off the UConn Health network.

If you have not enrolled and attempted to access a Duo protected service, you will be prompted to enroll at that time. The enrollment process remains the same.

The steps below will guide you through the enrollment process.
1) Welcome Screen. Click **Start Setup** to begin enrolling your Landline phone.

2) Select **Landline** and then click **Continue**.
3) Select your **country** from the drop-down list and type your **phone number**. Use a Landline phone that you’ll be near when logging into a Duo protected service. Double check the number you entered, check the box, and then click **Continue**.

*Enrollment Successful* window will display, indicating you have finished successfully!
Need Help with Duo Two-factor Authentication?

Get help with Duo on the UConn Health Two-Factor Authentication site.