



UConn Health Duo Two Factor Authentication - Landline Enrollment

Follow the steps in this document to enroll your landline.



Note: in order to authenticate to a Duo protected service with the landline phone option, you must be near the landline phone you choose during enrollment as you will receive an automated callback during the authentication process.

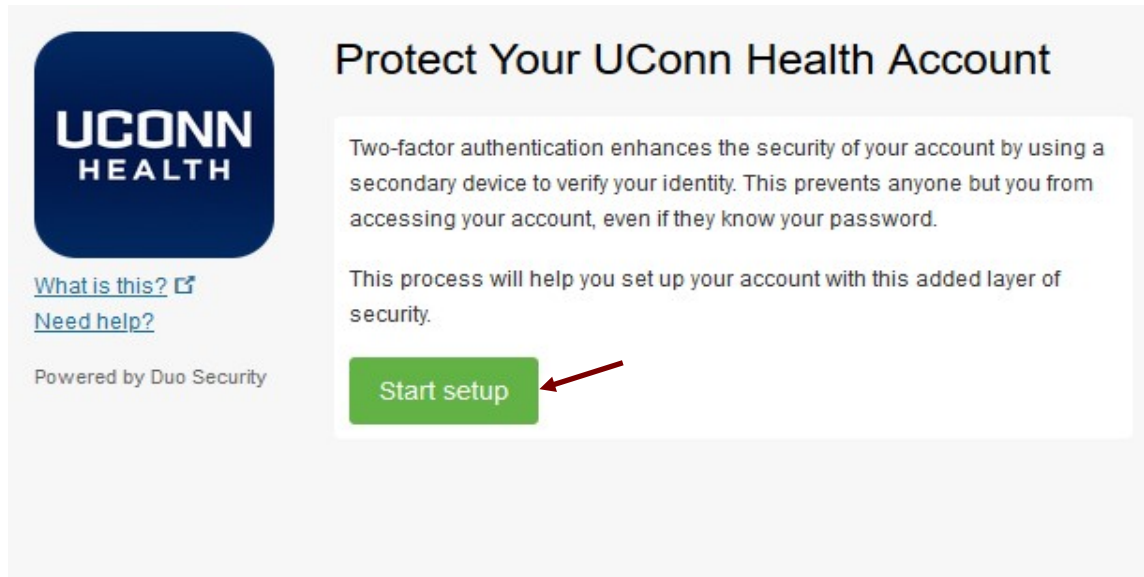
1. If you received an Enrollment Email from Duo (see description below), click the enrollment link in the email and follow the instructions beginning on page two of this document
2. **If you're not using the Duo email link**, login to the [Duo Device Management Portal](#) and follow the instructions beginning on page two

Enrollment Email from Duo

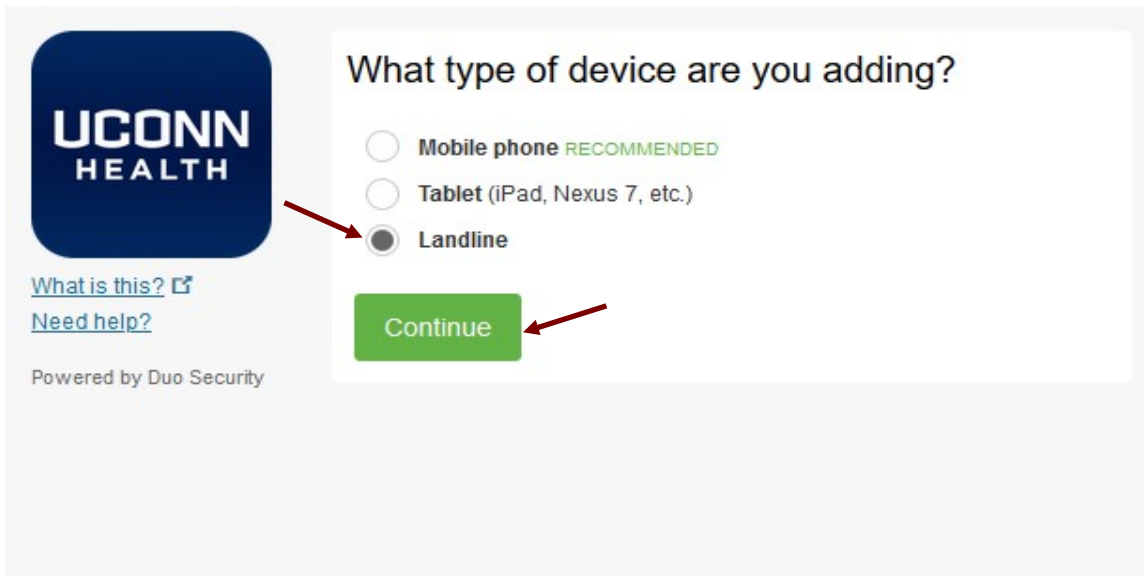
If you have not enrolled on your own before IT enables you for 2FA, our service provider (Duo Security) will send you an enrollment email (from no-reply@duosecurity.com). This email will contain a link that will allow you to complete the enrollment process and register your Mobile Phone. The link will open in a browser and is accessible both on and off the UConn Health network.

NOTE: If you have not enrolled and attempt to access a Duo protected service, you will be prompted to enroll at that time. The enrollment process remains the same.

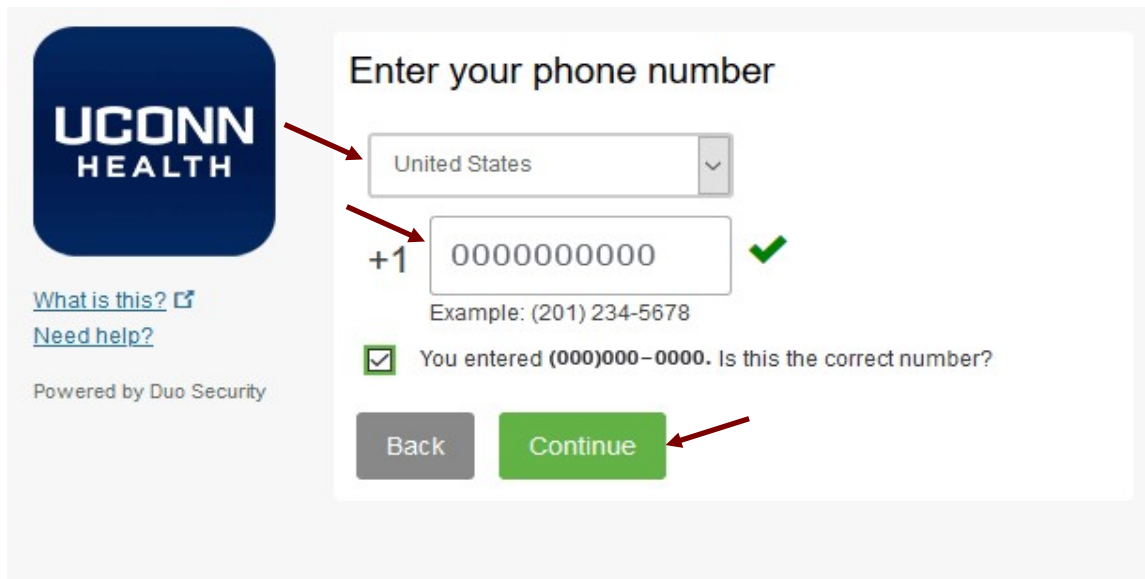
1) Welcome Screen. Click **Start Setup** to begin enrolling your landline phone.



2) Select **Landline** and then click **Continue**.

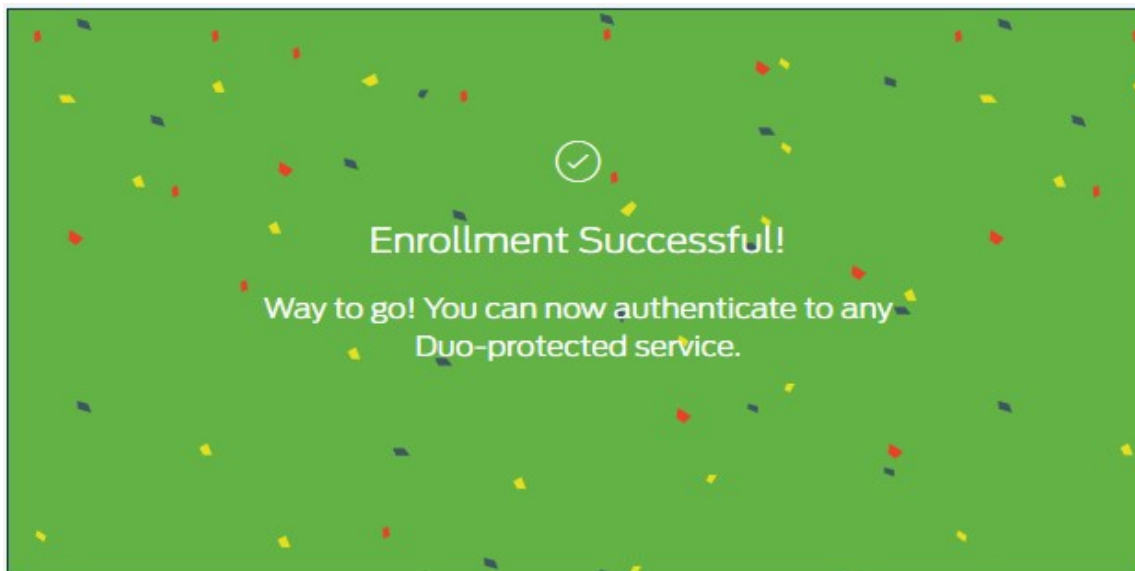


- 3) Select your **country** from the drop-down list and type your **phone number**. Use a landline phone that you'll be near when logging into a Duo protected service. Double check the number you entered, check the box, and then click **Continue**.



The screenshot shows the UConn Health Duo Security enrollment interface. On the left is the UConn Health logo and links for 'What is this?' and 'Need help?'. The main form is titled 'Enter your phone number' and includes a country dropdown menu set to 'United States', a phone number input field containing '+1 0000000000' with a green checkmark, an example '(201) 234-5678', a checked checkbox for 'You entered (000)000-0000. Is this the correct number?', and 'Back' and 'Continue' buttons. Red arrows point to the country dropdown, the phone number field, and the 'Continue' button.

Enrollment Successful window will display, indicating you have finished successfully!



Need Help with Duo Two-factor Authentication?

If you need help enrolling, contact the [UConn Health Service Desk](#).

Get help with Duo on the [UConn Health Two-Factor Authentication](#) site.