



UCONN HEALTH IT DEPARTMENT

BYOD - Provisioning for Android Enterprise

A Provisioning Guide for Employee-Owned Android Devices using the BYOD portal at UConn Health

Android Enterprise Version 2.0

Please note: Android versions can differ greatly between models and manufacturers - this tutorial MUST be viewed as a general guideline only. Please contact the Help desk at ext. 4400 to have any questions directed appropriately.

Note the following items before continuing:

- There is an excellent resource available to assist UConn Health end users with the provisioning process. It can be found online at <https://health.uconn.edu/information-technology/products-and-services/telecommunications-and-voice-services/bring-your-own-device-byod/>
- If you have an existing UHC Exchange Account – you must remove it prior to provisioning.
- Similar Android versions can differ greatly between phone models and manufacturers.
- A security warning may display if you attempt to access the byod.uchc.edu website. Continuation will not harm your phone.
- You will need to enter the server name *mobile.uchc.edu* if prompted.
- You will need your Domain Name and Password to continue.
- You will need to decide and have a thorough understanding of your device's capability and intent to access and utilize confidential information.
- Choose **NO** if prompted to save your domain credentials.
- The self-registration experience on any Android phone can, and will be different, even on two identical phones.
- Turn off Wi-Fi on your device during the registration process if it is accessing the UConn Health Secure SSID. (See notification below)
- You will need to accept any certificates presented.

Important: Please "forget" your UConn Health Secure WI-FI settings before starting. This can be accomplished by going to your connections and then WI-FI where you will choose advanced. From there you can choose network management and then select and choose forget for each instance of UConn Health Secure Wi-Fi. You will need to temporarily enable cellular data in order to move forward and once you have completed the registration process, MobileIron will automatically log onto the UConn Health Secure WI-FI.

The following example details the primary components of a generic Android BYOD registration using a Samsung Galaxy S8. Actual illustrations will vary by device and manufacturer).

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Please be sure to have the latest version of Android installed

ACTION

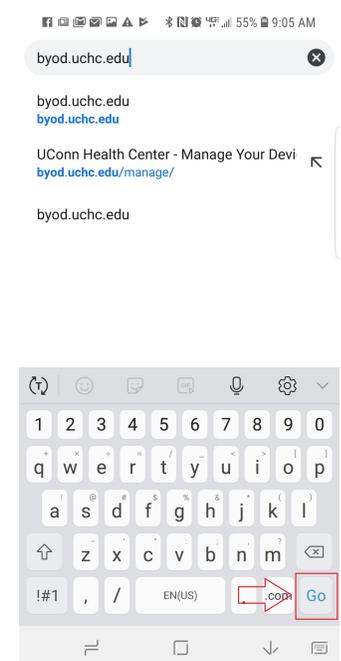
RESULT/COMMENT

Note: You will need to be added to the Android Enterprise User Group in the Active Directory Prior to moving forward.

Please contact the help desk on ext 4400 and ask that a work order requesting Android Enterprise be created for the mobility team. A mobile support professional will add you to the work group and then contact you to confirm and offer assistance if needed.

1. Open your browser from the home screen.

2. Type **https://BYOD.uchc.edu** in the address bar and choose **Go** on the phone keyboard.



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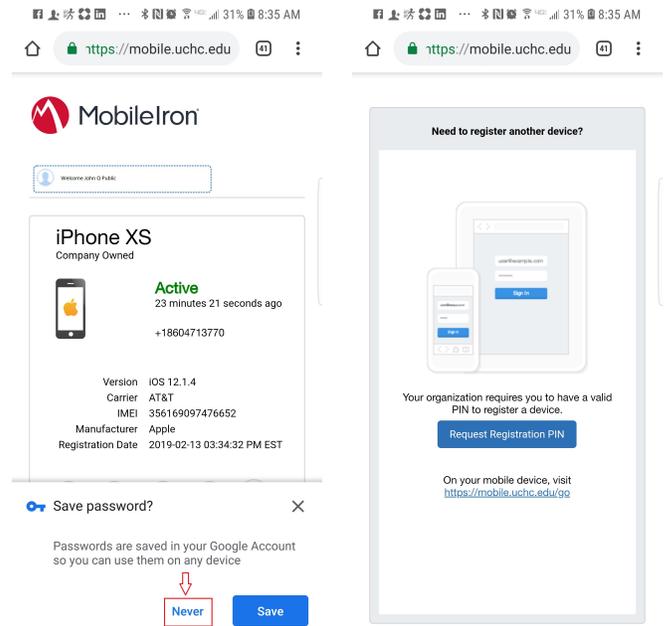
ACTION	RESULT/COMMENT
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- Log onto your mobile device management console using your network credentials.
(These are the same credentials that you use to log onto your computer).

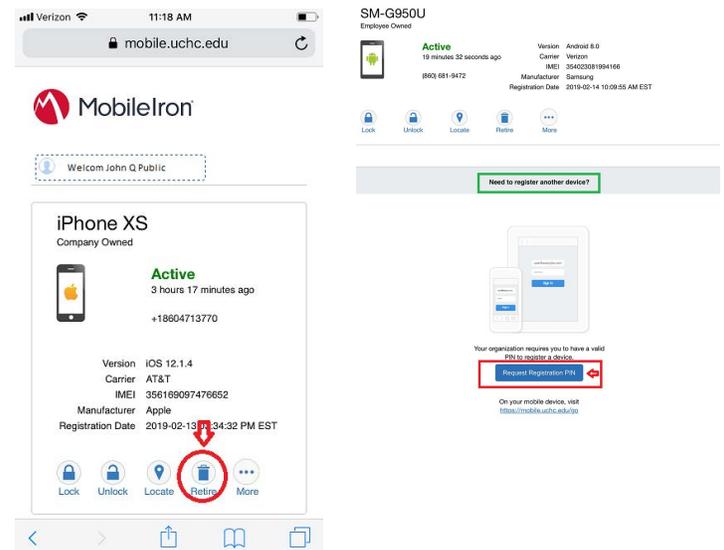


- Any devices that you may already have registered will be listed. Choose Never when prompted to save your password.

Note: If this is your first device you will be greeted by the Request Registration Pin page.



- If you are replacing an existing device, scroll to the retire button of that specific device, choose **Retire** and then scroll past any remaining devices that may be listed. Choose only the **Request a Registration Pin** button to continue with your new registration.



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ACTION

RESULT/COMMENT

6. Complete the pin request form that appears using the drop down menus. Be sure to enter the mobile number if the device is cellular equipped. **Do not** check the "notify user by SMS box". Choose **Request a Pin**.

Platform: Android
Device Language: English
Country: United States
Phone Number: +1 8606819472
Operator: Verizon
Notify User By SMS:

Buttons: Cancel, Request PIN

Confirmation

Your PIN was successfully generated.

Registration PIN: 788422 (valid for 5 days)

Username: jpublic

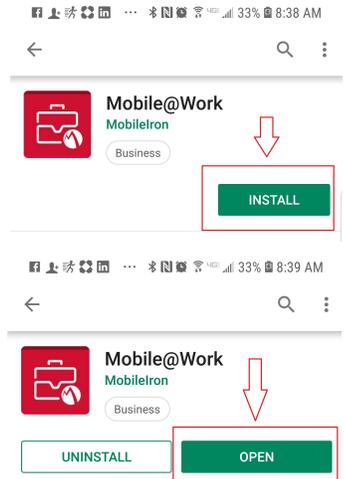
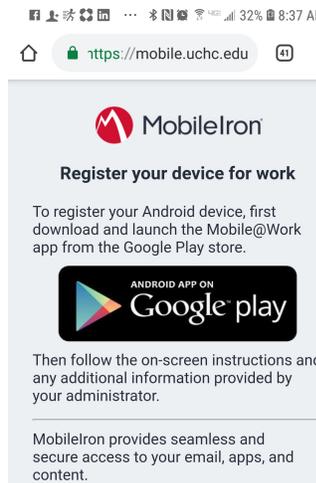
Copy your registration PIN and Username

On your mobile browser, visit <https://mobile.uchc.edu/go> to register your device.

In addition, jpublic@uchc.edu will receive an email containing registration instructions. If you selected the 'Notify User By SMS' option, then an SMS message with the registration link will be sent to 860-555-1212

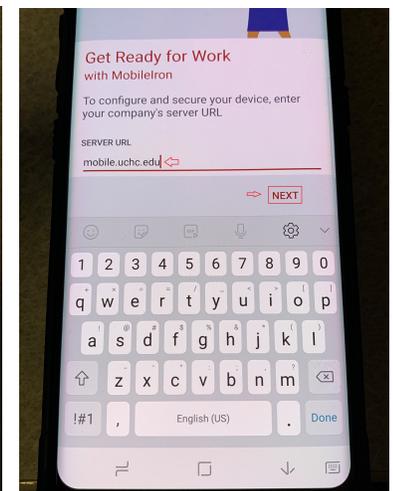
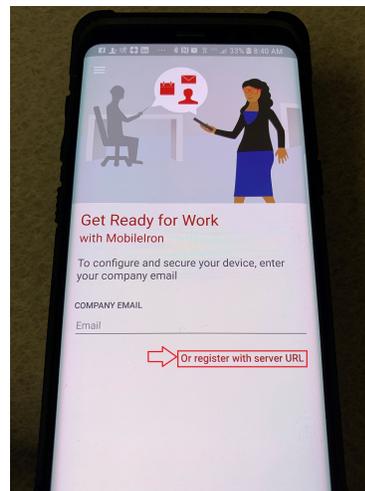
7. Copy the registration pin and then click the link <https://mobile.uchc.edu/go> located on the same page.

8. Choose the Google Play icon and it will take you to the MobileIron application download.



9. Choose install and then open the MobileIron@Work application

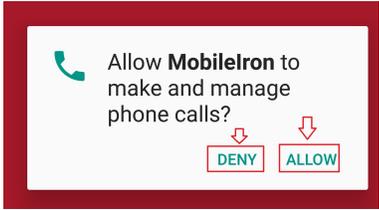
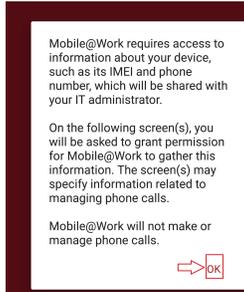
10. Choose "**Or register with URL**", enter **mobile.uchc.edu** for the server and then choose **Next**



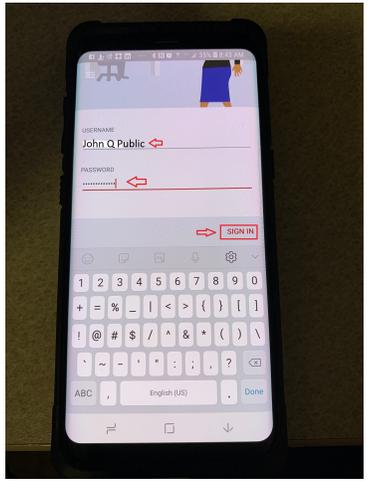
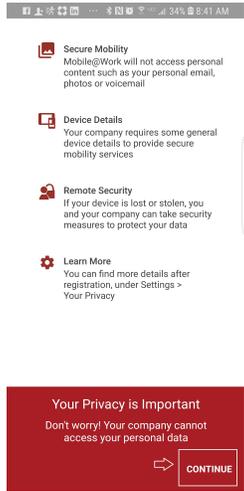
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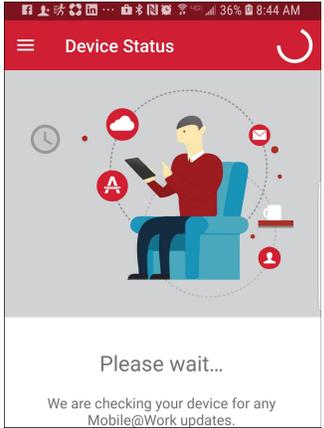
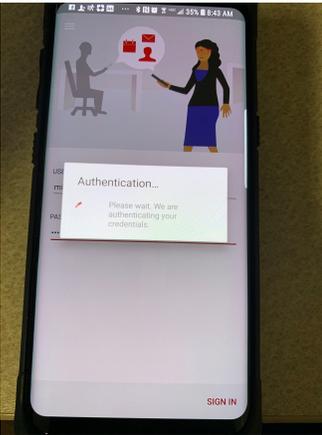
11. Read the information dialogue, click **OK** and then choose **DENY or ALLOW**. **Note: Choosing deny will not negatively impact MobileIron functionality except in circumstances where we need to search the database by phone number or IMEI number**



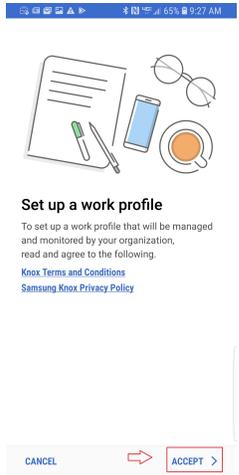
12. Please read the Privacy statement, choose **Continue**, enter your network credentials and then choose **Sign In**.



13. Allow MobileIron to go through a series of automated setup screens.

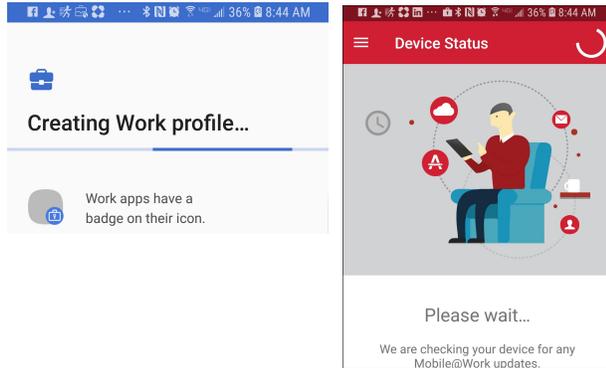


14. Choose **Continue** and then **Accept** on the work profile creation acknowledgment screens.

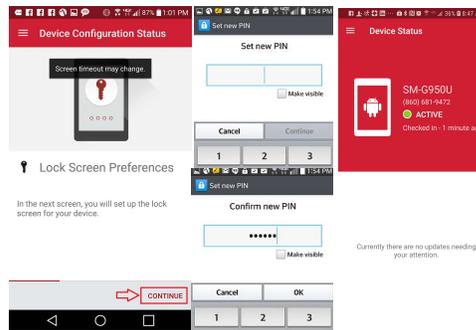


ACTION	RESULT/COMMENT
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15. Allow MobileIron to speed through a series of processing screens.



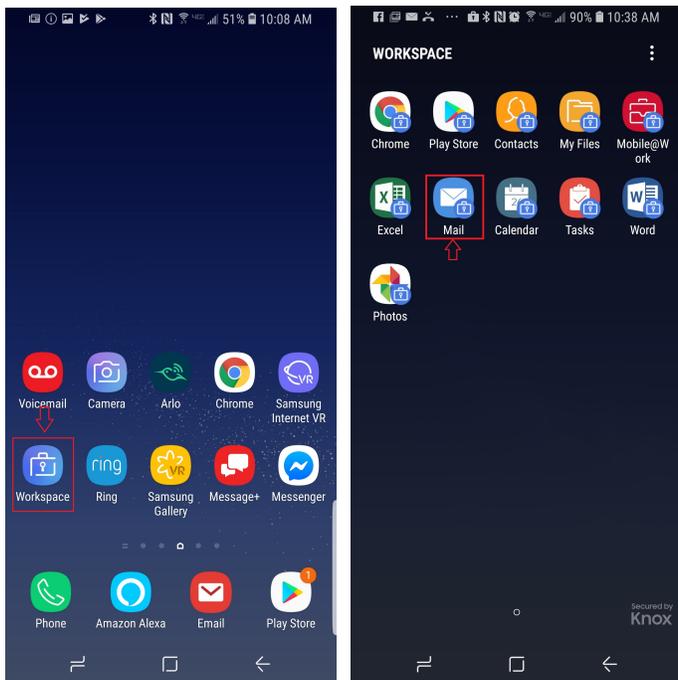
16. Devices that do not have a lock code will be compelled to set one up by choosing to **Continue**. Mobile Iron will then default to the check updates screen. Once the "Currently there are no updates needing your attention" appears you can go to step 17 below.



17. Locate the Workspace folder if icon in your application list and move it to your home screen.

18. Open the folder and choose the Mail icon.

*Note: It can take up to 10 minutes for **Workspace** to appear. Some phone versions will not populate the workspace icon, setting the work space icons into the normal application list. You can identify them by the small lock symbol on the lower right hand side of the icon. Other phones will label the **Workspace** folder as simply, **Work**.*



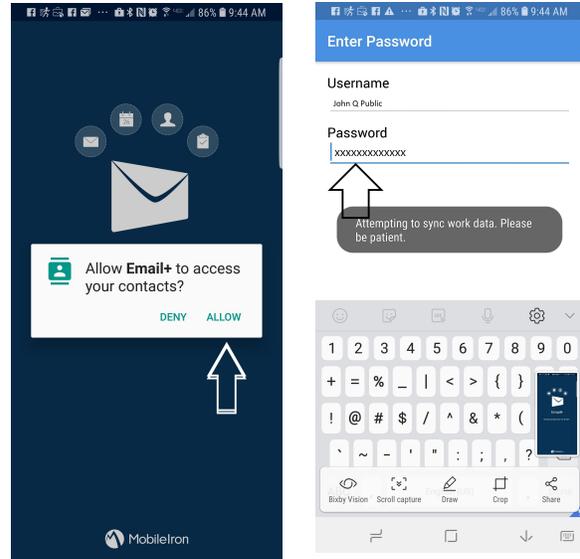
ACTION

RESULT/COMMENT

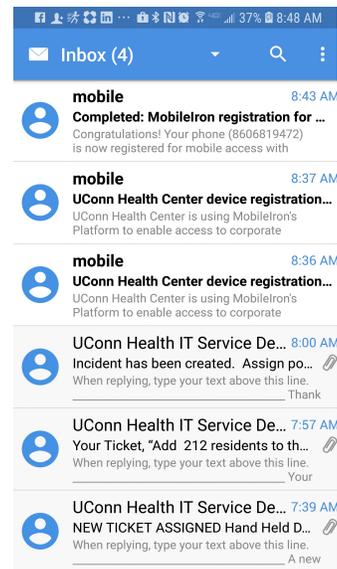
19. Choose **Allow** to facilitate access to your contacts.

20. Enter your password when prompted.

(This is the same password that you use to access your work computer.)



21. Your email should begin syncing shortly after entering your password.



Congratulations! You have successfully provisioned your device for email, calendar and Wi-Fi acquisition!



Revision History

Please itemize all *material* changes to this document in the table provided. It is not necessary to document modifications encompassing only spelling, punctuation, or other minor, non-material edits in the Revision History table.

Version	Date	Description	Author
1.0	11/5/2018	Document creation	M.Petruzzi
2.0	4/8/2019	Android Enterprise Work flow change	M.Petruzzi