# BITS AND BYTES

#### Volume 3, No 3 | August 2011

A Newsletter from the UCHC Information Technology

#### New Finance/HR/Purchasing Systems Successfully Launched

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During June and July, the Banner/SCIQuest project team successfully completed the largest system implementation in the history of UCHC, simultaneously installing Banner Fi-

nance, Banner Human Resources, SCIQuest eProcurement, and TM1 Budget.

25+ years of HR data, 4000 POs, 6500 vendors and all initial FY'12 budgets were converted or pre-loaded into the systems in order to facilitate processing of our first payrolls in the new HR system and to re-start purchasing and invoicing in the new systems at the end of June. A cross-functional team of Finance, Research Finance, HR, Purchasing and IT staff spent long hours ensuring all key dates were met, and supporting ~1000 new users through extensive training class offerings. A business Help Desk staffed by as many as 8 staff on some days to handle user questions as well as the IT Help Desk handling technical and security questions, paved the way to ease business users transitioning to the new systems.

And although the team has completed implementation of the intended scope for this enormous 7/1 go live event, guite a few tasks still lie ahead, as we work to complete the Grants Billing and Fixed Asset data conversions in August and then move forward with phase 2 content, including replacing our Student Loan System. Never a dull moment for this very busy team!

For more information, please contact Chris Carroll at x7125 or Claudette Shalagan at x4706.

#### **50th Anniversary News**

Working with the Office of Communications, the BMC Graphics team created a UCHC 50<sup>th</sup> Anniversary Commemoration poster presentation that was displayed at the Legislative Office Building in Hartford for the month of July. The poster theme is "Past, Present, and Future" including historical photos of early construction, students, and faculty, and ends with plans and information about the new Bioscience Connecticut initiative. UCHC was able to secure 25 feet of wall space directly outside of the cafeteria which is always a busy showcase space



- especially with special sessions going on. In addition to photos and text, the display includes Quick Response codes that allow people with smartphones to scan the images and see various related videos and additional multimedia about the event. The display will be moved back to UCHC this Fall and repurposed for other occasions in the future.

For more information, please contact Bill Hengstenberg at x2416.

#### **CFAR Merit Review Template Unveiled**

CFAR (Comprehensive Faculty Activity Registry), the new internally developed system which provides our faculty with one-stop shopping for managing and utilizing Curriculum Vitae data, is now moving forward with monthly releases to incrementally add new functions and features. We are very excited about our July release that includes a time saving feature to allow faculty in the School of Medicine to automatically generate a draft Annual Merit Plan (AMP) to submit as part of their annual merit application. The AMP is a comprehensive review of a faculty's academic accomplishments for the past year.

CFAR's easy to use wizard leverages existing data to generate an MS Word document – which can be saved and edited that includes publications and presentations; research grants and other sponsored activities; teaching record; and memberships on committees and professional/ scientific organizations. Future plans include full automation of the entire AMP process.

For more information, please contact Nancy Senick at x4789.



Erik Barrows, Sky Marcinczyk, Nancy Senick, Khamis Abu-Hasaballah, David Pukalski, Ken Bourell

#### **Librarian Presents in Ireland**

Jenny Miglus, Hartford Medical Society Historical Librarian in the LM Stowe library, was invited to present a paper at a conference in Derry, Ireland in early June. The conference was organized as a capstone to a project conserving the Derry & Raphoe Diocesan Library. Like the HMS library, the Diocesan library had seen its glory days and had then fallen into disuse and disrepair. Jenny's paper described the Hartford Medical Society



library, recently moved to the Health Center, and her efforts at conservation and outreach. The experience was a reminder that special libraries exist everywhere and that the rewards and challenges are similar, regardless of the library's context. It was also a reminder that 200 year old books - such as those found in the HMS library – are considered 'young' compared to books from libraries founded in the seventeenth century! Funds for the Derry & Raphoe Library project, and travel funds were provided by the Heritage Lottery Fund in the UK.

For more information, please contact Jenny Miglus at x3200.

#### UMG General Medicine Practice—5th to Go-Live on NextGen

As the rollout of our new outpatient EMR, NextGen, continues, we arrived at our first resident teaching practice on 6/27. Go live support for our General Medicine practice is still underway, but the implementation has been quite smooth despite some very unique new challenges for staff training, go live support levels and equipment.

The management team of this very heavy teaching practice, where most attending physicians are only in the office for small amounts of time each week, partnered with us ahead of time to create a revised training and go live support approach that would work well with their schedules, yet still bring the clinical staff up to speed as quickly as feasible. The NextGen team also balanced support resource schedules to ensure the new residents coming on board in late June had the appropriate hands on support each day to allow efficient progression through learning curves.

We also initiated a new equipment pilot with this clinic, as we moved to wireless technology for the first time. Instead of signing on and off a hard wired machine in each exam room, clinical staff now grab a laptop for their clinic session, sign on once and keep it with them for the day as they see patients. Smaller rolling carts were purchased for each exam room to allow providers a place to rest the laptop and face patients while documenting in the system, an approach that has worked well to date. As we move forward, we will gather evaluations to determine consensus on the preferred equipment model for each clinic.

As the General Medicine implementation nears completion, the NextGen team is positioning to get started on the Geriatrics clinic and then move on to the specialty practices waiting in the wings! For more information, please contact Kathy Noel at x6257.

#### **Coming Soon to a Phone Near You**

UCHC's current Voice Mail Platform is going to be replaced with a new state of the art Modular Messaging System. Although it will operate similarly to our current system, it will also have new features. Please stay tuned for more information via Broadcast Mail.



### **Tidbits and Tips**

In a joint collaboration between IT and CCAM, we have made available to the UCHC Research community a high performance, fault tolerant data storage system. This system currently has a capacity of 203 TB and is scalable as the needs of the Research community grow. The storage includes a public folder where researchers can store files quickly but temporarily and upon request we can setup private folders with controlled access. There are currently no user quotas or chargeback for use by any research faculty or staff. The system should not be used to store any data that fall under HIPAA regulations. To get your file share, please contact Research IT at x8989 or CCAM at x7899.

## **ABOUT BITS AND BYTES**

BITS AND BYTES is distributed periodically by the Information Technology Department. Submit suggestions to the email address below.

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