UCONN Health Center Remote Access Instructions

1. Please click on the following URL: https://remote.uchc.edu. One of the following windows will appear:

   If you see this window, the Citrix client is installed. You can login and launch whichever app you need to launch.

![Citrix XenApp window](image1)

   Your Windows desktops and apps on demand - from any PC, Mac, smartphone or tablet.

   If you see this window, the Citrix client is not installed, please proceed to step 2.

![Citrix XenApp window](image2)

   Your Windows desktops and apps on demand - from any PC, Mac, smartphone or tablet.

2. Click the ‘I agree’ box and then click Install.
3. Click Run.

![File Download - Security Warning](image1)

Do you want to run or save this file?

Name: CitrixOnlinePluginWeb.exe
Type: Application
From: 155.37.206.52

Run  Save  Cancel

While files from the Internet can be useful, this file type can potentially harm your computer. If you do not trust the source, do not run or save this software. **What’s the risk?**

4. Click Run again.

![Internet Explorer - Security Warning](image2)

Do you want to run this software?

Name: CitrixOnlinePluginWeb
Publisher: **Citrix Systems, Inc.**

More options  Run  Don’t Run

While files from the Internet can be useful, this file type can potentially harm your computer. Only run software from publishers you trust. **What’s the risk?**

5. The Internet Explorer Information Bar will appear at the top of the window. Click it and choose Run Add-on.
6. Click Run once again.

7. Click OK. This may be hidden behind the main windows.

8. The Citrix client installation is now finished and you can login.
9. Logged in and available applications.