



UConn Health IT DEPARTMENT

BYOD – Provisioning an iOS Device

A Provisioning Guide for Employee-owned iPhones and iPads facilitated using the UConn Health BYOD portal and MobileIron

Version 4.0 w/ Mobile Application Management

Please contact the Help desk at ext. 4400 to have any questions regarding the iOS provisioning process directed appropriately.

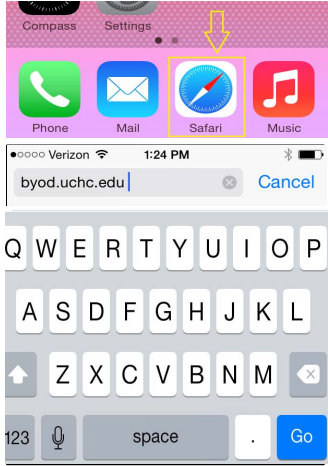
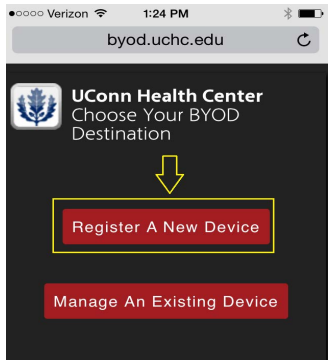
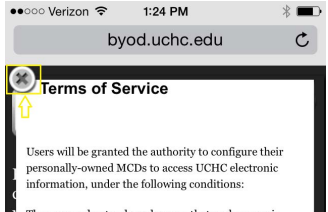
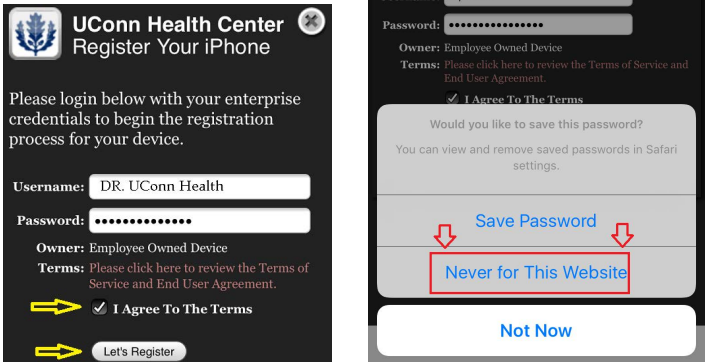


Note the following before continuing:

- There is an excellent BYOD resource available for UConn Health users on line here:
<https://health.uconn.edu/information-technology/technical-support/faqs/bring-your-own-device-byod/>
- You **MUST** complete the following items prior to continuing:
 - **Know your network sign on credentials:**
These are the credentials that you use when signing into your desktop computer.
 - **Have or Obtain an Apple Store ID:**
Please refer to **Obtaining an Apple Store ID Tutorial**, which is available here:
http://health.uconn.edu/products_services/telecomm_voice_services/BYOD-Apple-ID-Tutorial.pdf
 - **Remove any manually configured UConn Health Exchange Accounts from your iOS device:**
Please refer to **How to remove your Outlook account from your iOS Device**, which is available here:
<https://health.uconn.edu/information-technology/>
 - If you have registered in the past, *open a browser on your computer and type [BYOD.uchc.edu/manage](https://byod.uchc.edu/manage) to take you to your portal page where you will remove*

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Complete the following actions to provision your iOS device enabling you to remain both on the UConn Health network and in compliance with federal and state regulations, i.e. HIPAA.

ACTION	RESULT/COMMENT
<ol style="list-style-type: none"> 1. Select the Safari Browser icon to display your internet browser. 2. Type byod.uchc.edu in the address bar. Select Go when complete. 	
<ol style="list-style-type: none"> 3. Click Register a New Device 	
<ol style="list-style-type: none"> 4. Read the End User Agreement that pops up and choose X to close. 	
<ol style="list-style-type: none"> 5. Enter your network credentials (the credentials used to sign into your desktop computer), indicate that you Agree To The Terms and choose Let's Register. <p><i>Note: You may be prompted to save your password. Choose Never should this occur.</i></p>	

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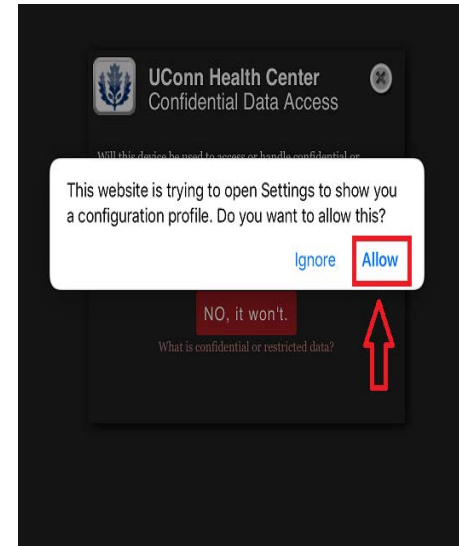
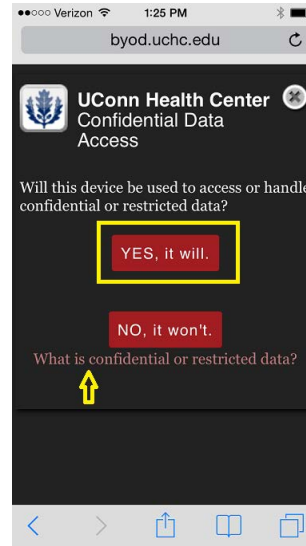
ACTION

RESULT/COMMENT

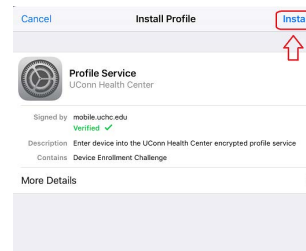
6. Choose **YES**, (if appropriate) regarding confidential data access.

Choose **NO** if the device will NOT be exposed to confidential data.

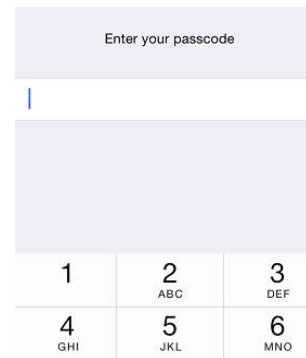
Click **What is Confidential data?** to display more information regarding these selection options. Choose **Allow** once you have made your selection.



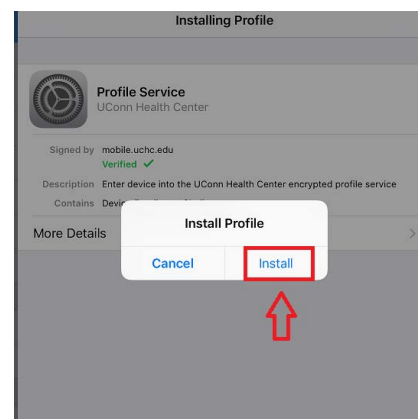
7. Choose **Install** on the Profile Service screen.



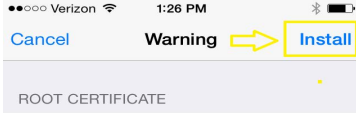
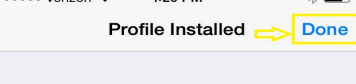
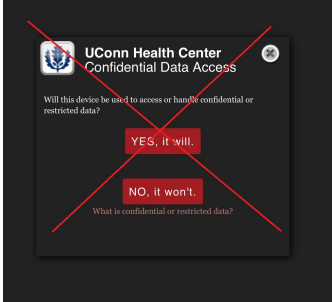
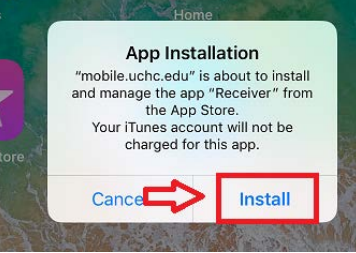
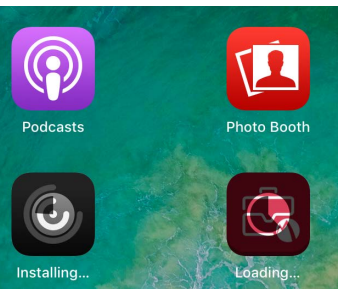
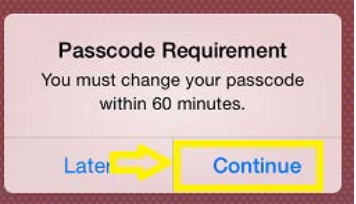
8. Enter your passcode when prompted.



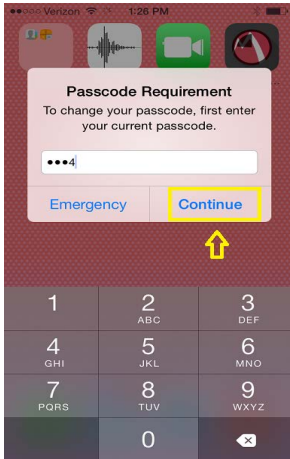
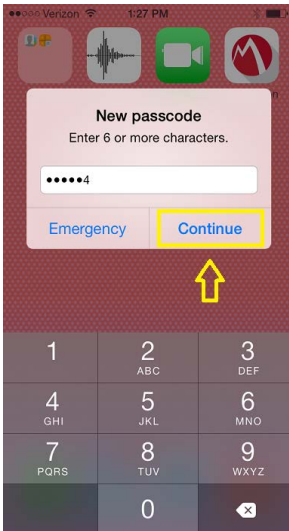
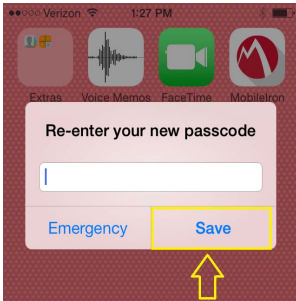
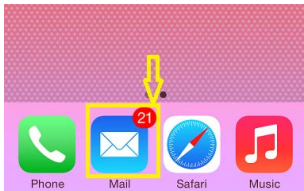
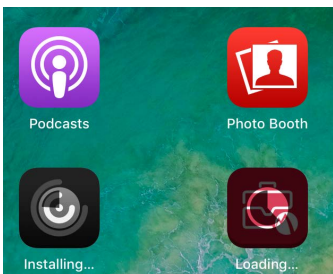
9. Chose Install if prompted for a second time.



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ACTION	RESULT/COMMENT
<p>10. ① Choose Install on the root certificate warning prompt.</p> <p>② Choose Trust on the next frame that appears.</p>	 <p>ROOT CERTIFICATE</p> <p>Installing the certificate "Class 3 Public Primary Certification Authority" will add it to the list of trusted certificates on your iPhone.</p> <p>MOBILE DEVICE MANAGEMENT</p> <p>Primary Certification Authority will add it to the list of trusted certificates on your iPhone.</p> <p>Remote Management Do you trust this profile's source to enroll your iPhone into remote management?</p> <p>Cancel Trust</p> <p>mdm.html?c=1073749894" to remotely manage your iPhone.</p>
<p>11. Choose Done then return to the home screen.</p> <p><i>Note: the original registration page or a random web page will appear after choosing done on the profile installation. Please ignore it and move to subsection 1 below.</i></p>	 <p>Profile Installed</p> <p>UConn Health Center UConn Health Center Verified</p> <p>Description UConn Health Center - Encrypted Configuration Signed mobile.uchc.edu Received Aug 21, 2014 Contains Certificate SCEP Enrollment Request Mobile Device Management</p> 
<p>① Once on the home screen of the device. The Managed application install notifications will begin to appear within 5 minutes of registering your device.</p> <p>② Choose Install for the MobileIron and other managed application install prompts. For example, Citrix Receiver and Tunnel(Needed for HealthOne applications) and they will begin installing in the background.</p>	 <p>App Installation</p> <p>"mobile.uchc.edu" is about to install and manage the app "Receiver" from the App Store. Your iTunes account will not be charged for this app.</p> <p>Cancel Install</p> 
<p>12. In the event that you are prompted to create or change your current passcode, choose Continue. Note: You may use your current code again as long as it is 6 digits or more</p>	 <p>Passcode Requirement You must change your passcode within 60 minutes.</p> <p>Later Continue</p>

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ACTION	RESULT/COMMENT
<p>13. Enter your existing phone passcode if one exists and choose Continue.</p> <p>Note: <i>This prompt may not occur if you already have established a pass code prior to registering your phone with MobileIron.</i></p>	 <p>A screenshot of an iPhone screen showing the 'Passcode Requirement' dialog. The dialog says 'To change your passcode, first enter your current passcode.' Below this is a passcode field with four dots and the number '4'. There are two buttons: 'Emergency' and 'Continue'. The 'Continue' button is highlighted with a yellow box. A yellow arrow points up to the 'Continue' button. Below the dialog is a numeric keypad with letters for letters 2-9.</p>
<p>14. Enter your new phone pass code and choose Continue when prompted.</p>	 <p>A screenshot of an iPhone screen showing the 'New passcode' dialog. The dialog says 'Enter 6 or more characters.' Below this is a passcode field with six dots and the number '4'. There are two buttons: 'Emergency' and 'Continue'. The 'Continue' button is highlighted with a yellow box. A yellow arrow points up to the 'Continue' button. Below the dialog is a numeric keypad with letters for letters 2-9.</p>
<p>15. Enter your pin again and Choose Save when you are prompted a second time to confirm the new PIN.</p>	 <p>A screenshot of an iPhone screen showing the 'Re-enter your new passcode' dialog. The dialog has a passcode field with a cursor. There are two buttons: 'Emergency' and 'Save'. The 'Save' button is highlighted with a yellow box. A yellow arrow points up to the 'Save' button. Above the dialog, app icons for 'Extras', 'Voice Memos', 'FaceTime', and 'MobileIron' are visible.</p>
<p>16. You will begin receiving email as well as managed apps almost immediately after you have finished your password confirmation.</p>	<div data-bbox="901 1696 1203 1885">  <p>A screenshot of an iPhone home screen showing the dock with four apps: Phone, Mail, Safari, and Music. The Mail app icon has a red badge with the number '21'. A yellow box highlights the Mail app icon, and a yellow arrow points up to it.</p> </div> <div data-bbox="1219 1696 1550 1967">  <p>A screenshot of an iPhone home screen showing four app icons: Podcasts, Photo Booth, Installing..., and Loading... The background is a green and blue abstract pattern.</p> </div>

Congratulations! You have successfully provisioned your iOS device!



Revision History

Please itemize all **material** changes to this document in the table provided. It is not necessary to document modifications encompassing only spelling, punctuation, or other minor, non-material edits in the Revision History table.

Version	Date	Description	Author
1.0	12/14/2012	Document creation	S. Trites
	01-03-12	Document Edit (added Hyperlinks)	M. Petruzzi
	09-19-14	Version2 Core 7/iOS8 update	M. Petruzzi
2.1.2	09-23-16	Core 10 updates/iOS10	M.Petruzzi
	04-13-18	MAM Behavior updates	M Petruzzi
4.0	05-02-18	Change UConn Health logo/manage Hyperlinks	M. Petruzzi