



UConn Health IT DEPARTMENT

BYOD – Provisioning an iOS Device

A Provisioning Guide for Employee-owned iPhones and iPads facilitated using the UConn Health BYOD portal and MobileIron

Version 4.0 w/ Mobile Application Management

Please contact the Help desk at ext. 4400 to have any questions regarding the iOS provisioning process directed appropriately.

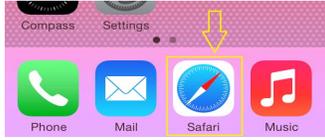
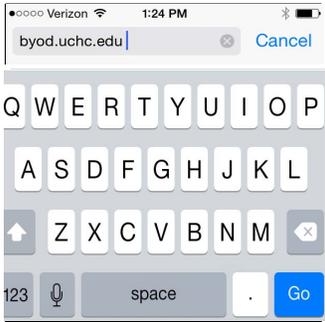
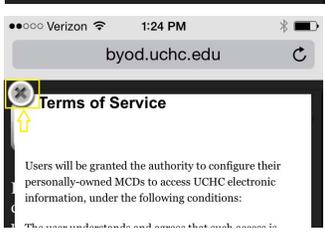
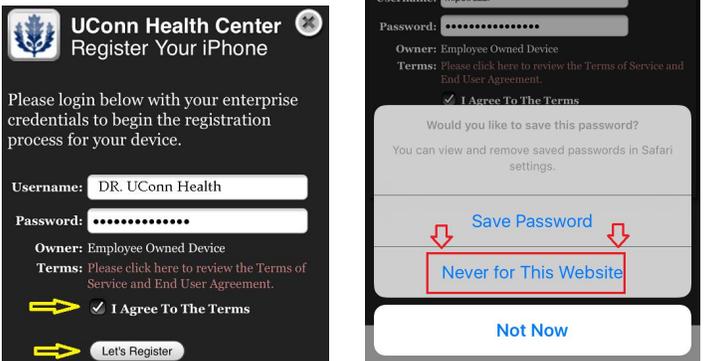
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Note the following before continuing:

- There is an excellent BYOD resource available for UConn Health users on line here: <https://health.uconn.edu/information-technology/technical-support/faqs/bring-your-own-device-byod/>
- You **MUST** complete the following items prior to continuing:
 - **Know your network sign on credentials:**
These are the credentials that you use when signing into your desktop computer.
 - **Have or Obtain an Apple Store ID:**
Please refer to **Obtaining an Apple Store ID Tutorial**, which is available here: http://health.uconn.edu/products_services/telecomm_voice_services/BYOD-Apple-ID-Tutorial.pdf
 - **Remove any manually configured UConn Health Exchange Accounts from your iOS device:**
Please refer to **How to remove your Outlook account from your iOS Device**, which is available here: <https://health.uconn.edu/information-technology/>
 - If you have registered in the past, *open a browser on your computer and type BYOD.uchc.edu/manage to take you to your portal page where you will remove*

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Complete the following actions to provision your iOS device enabling you to remain both on the UConn Health network and in compliance with federal and state regulations, i.e. HIPAA.

| ACTION | RESULT/COMMENT |
|---|--|
| 1. Select the Safari Browser icon to display your internet browser. |  |
| 2. Type byod.uchc.edu in the address bar. Select Go when complete. |  |
| 3. Click Register a New Device |  |
| 4. Read the End User Agreement that pops up and choose X to close. |  |
| 5. Enter your network credentials (the credentials used to sign into your desktop computer), indicate that you Agree To The Terms and choose Let's Register . |  |

*Note: You may be prompted to save your password. Choose **Never** should this occur.*

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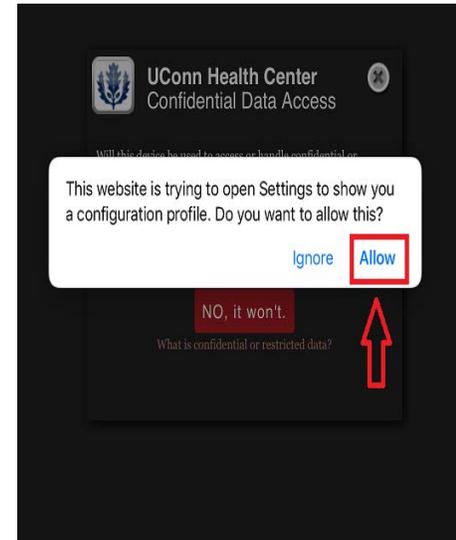
ACTION

RESULT/COMMENT

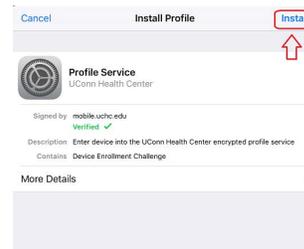
6. Choose **YES**, (if appropriate) regarding confidential data access.

Choose **NO** if the device will NOT be exposed to confidential data.

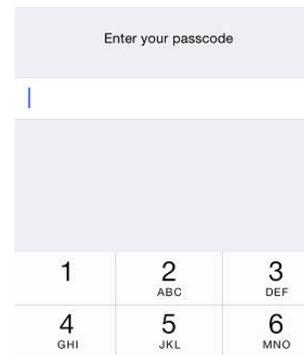
Click **What is Confidential data?** to display more information regarding these selection options. Choose **Allow** once you have made your selection.



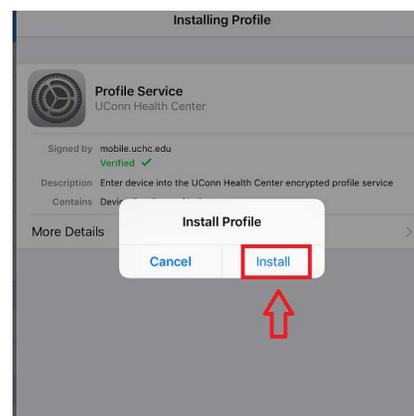
7. Choose **Install** on the Profile Service screen.



8. Enter your passcode when prompted.



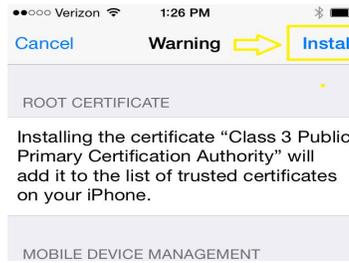
9. Chose Install if prompted for a second time.



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| ACTION | RESULT/COMMENT |
|--------|----------------|
|--------|----------------|

10. ① Choose **Install** on the root certificate warning prompt.



② Choose **Trust** on the next frame that appears.

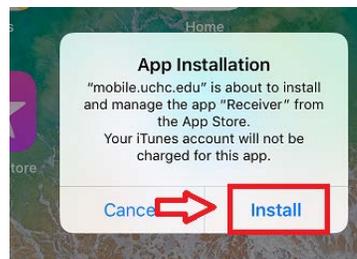


11. Choose Done then return to the home screen.

Note: the original registration page or a random web page will appear after choosing done on the profile installation. Please ignore it and move to subsection 1 below.



① Once on the home screen of the device. The Managed application install notifications will begin to appear within 5 minutes of registering your device.



② Choose **Install** for the MobileIron and other managed application install prompts. For example, Citrix Receiver and Tunnel(Needed for HealthOne applications) and they will begin installing in the background.



12. In the event that you are prompted to create or change your current passcode, choose **Continue**. Note: You may use your current code again as long as it is 6 digits or more

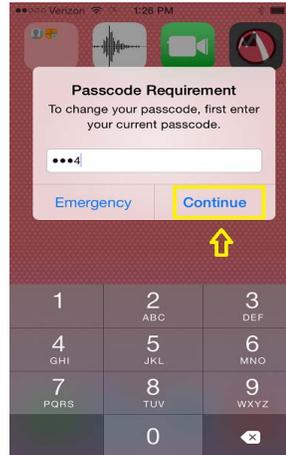


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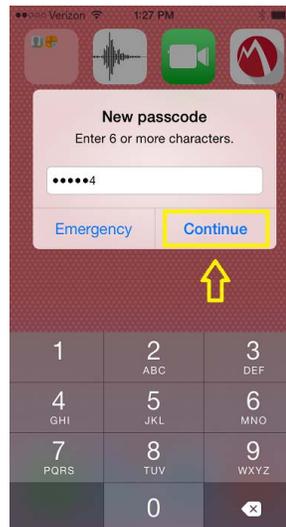
| ACTION | RESULT/COMMENT |
|--------|----------------|
|--------|----------------|

13. Enter your existing phone passcode if one exists and choose **Continue**.

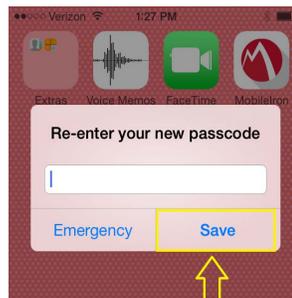
Note: *This prompt may not occur if you already have established a passcode prior to registering your phone with MobileIron.*



14. Enter your new phone pass code and choose **Continue** when prompted.



15. Enter your pin again and Choose **Save** when you are prompted a second time to confirm the new PIN.



16. You will begin receiving email as well as managed apps almost immediately after you have finished your password confirmation.



Congratulations! You have successfully provisioned your iOS device!

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Revision History

Please itemize all **material** changes to this document in the table provided. It is not necessary to document modifications encompassing only spelling, punctuation, or other minor, non-material edits in the Revision History table.

| Version | Date | Description | Author |
|---------|------------|--|-------------|
| 1.0 | 12/14/2012 | Document creation | S. Trites |
| | 01-03-12 | Document Edit (added Hyperlinks) | M. Petruzzi |
| | 09-19-14 | Version2 Core 7/iOS8 update | M. Petruzzi |
| 2.1.2 | 09-23-16 | Core 10 updates/iOS10 | M.Petruzzi |
| | 04-13-18 | MAM Behavior updates | M Petruzzi |
| 4.0 | 05-02-18 | Change UConn Health logo/manage Hyperlinks | M. Petruzzi |