Set up Cisco AnyConnect VPN Access

On 2/28/2026, the CAM (PulseSecure) VPN will no longer be available to HPC users. Please follow the instructions below to switch to using Cisco AnyConnect VPN to access HPC resources.

I. **For HPC users who use UConn Health IT managed (UCH domain member) devices**

On your computer, open the Search dialog and search for "Cisco Secure Client". If you do not see it on the search result, please follow the IT instructions: [Cisco AnyConnect VPN to replace Ivanti Pulse VPN and AOVPN - IT updates](#) to install the Cisco Secure Client. You will connect to the regular UCHC VPN connection "connect.uchc.edu".

For any issues related to this VPN connection, please contact UConn Health IT service desk at 860-679-4400.

II. **For HPC users who do not use UConn Health IT managed (UCH domain member) devices**

1. Please submit a [HPC request](#) to request VPN permission. After this HPC request is completed and if you run into any issues for any of the following steps, please contact UConn Health IT service desk at 860-679-4400.
2. Once the VPN permission is enabled, you will receive a DUO Enrollment email sent from "DUO Security" with a link for you to add the "UCHC HPC" account to your DUO application on your phone. Please complete the DUO enrollment step as instructed.
3. If you don't already have Cisco Secure Client installed, browse to: https://connect.uchc.edu/cam to download and install Cisco Secure Client.
4. On your computer, open the Search dialog, search for "Cisco Secure Client" and click on "Cisco Secure Client" to open it.
5. In the address field, type "**connect.uchc.edu/cam**". Click on the "Connect" button.
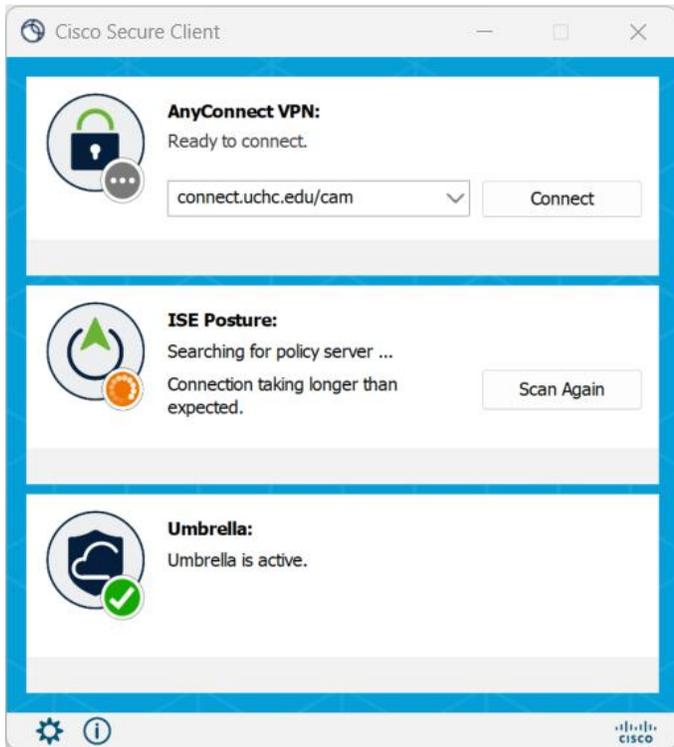
6. You will need to complete the UConn Health login using your **CAM account** credentials.
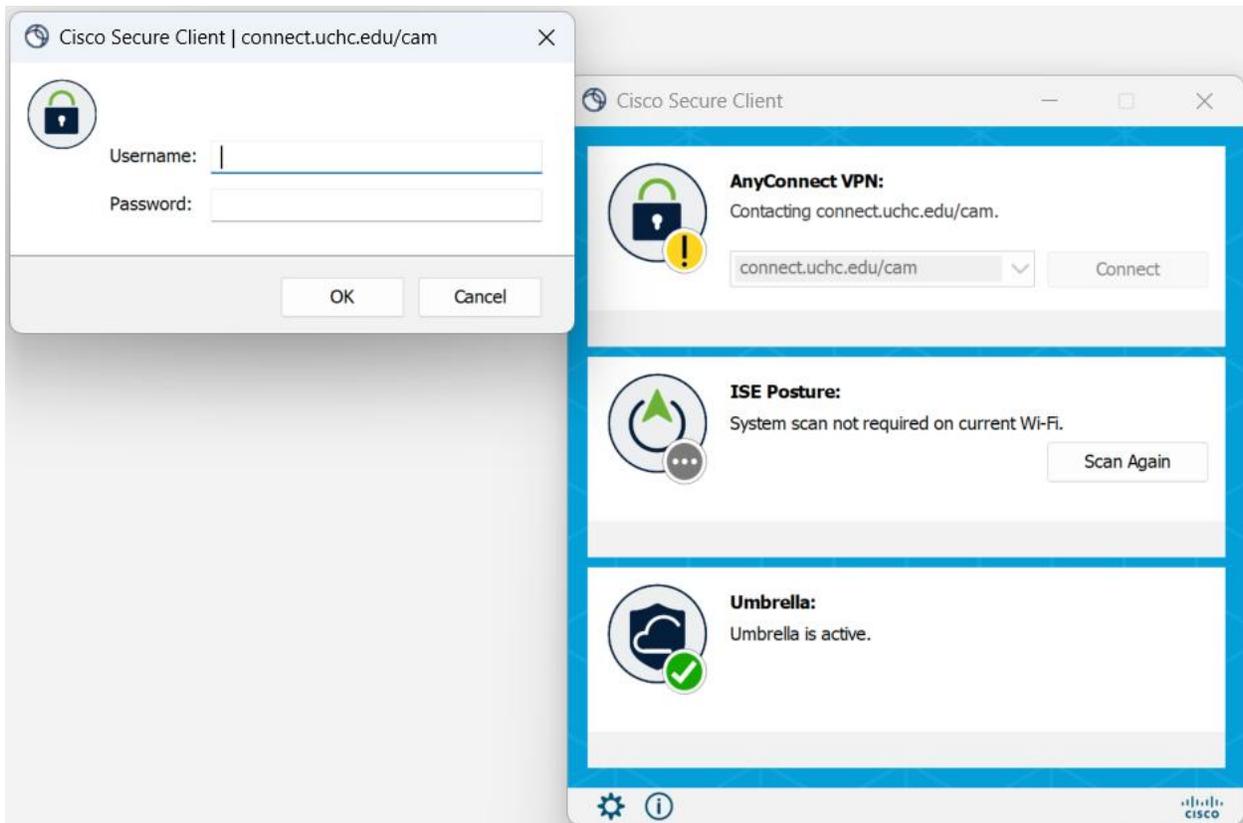
7. Please follow the Duo prompt to complete the Duo verification process. This verification process is required every 24 hours.
8. A screen will appear briefly showing successful connection, and then it will minimize to the tray area.

9. To disconnect, right-mouse click on the icon and select "Disconnect". To reconnect in the future, you can right-mouse click and select "Connect".