## Residents/Fellows Policies and Procedures Manual

## **PROFESSIONALISM**

The Graduate Medical Education Training Programs of the University of Connecticut School of Medicine are committed to the highest standards of professionalism to all persons, agencies and associations. This foremost includes our patients, their families and other visitors. We believe that professionalism and the image we present inspires confidence in the care and services we provide as professionals and as an institution.

We expect that trainees must demonstrate a commitment to carrying out professional responsibilities and an adherence to ethical principles, including:

- compassion, integrity, and respect for others;
- responsiveness to patient needs that supersedes self-interest;
- respect for patient privacy and autonomy;
- accountability to patients, society and the profession; and,
- sensitivity and responsiveness to a diverse patient population, including but not limited to diversity in gender, age, culture, race, religion, disabilities, and sexual orientation;
- a safe, comfortable and healthy work environment;
- presenting a professional and identifiable appearance to patients, their families and visitors, UConn Health staff, and the medical and business communities; and
- supporting a culture of confidence and service excellence while at the same time, accommodating sincerely held religious and cultural beliefs when operationally feasible.

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