



University of
Connecticut

School of Medicine

The System Redesign Series

Implementing Accountable Care Organizations *The Way Forward*

Taking a look at

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Dean, School of Public Health

University of California, Berkeley

*Blue Cross of California Distinguished Professor
of Health Policy & Management*

Professor of Organization Behavior

Sponsored by:

University of Connecticut School of Medicine
Office of Community and Continuing Medical Education

Target Audience:

UHC School of Medicine and Dental Medicine Faculty, other Health Care Professionals,
Key Legislators, the Board of Trustees, and the Board of Directors

Friday May 6, 2011

3:00 pm - 4:30 pm
Massey Auditorium
Reception to follow

~ Accountable Care Organization ~

An ACO is a local health care organization and a related set of providers (at a minimum, primary care physicians, specialists, and hospitals) that can be held accountable for the cost and quality of care delivered to a defined population. The goal of the ACO is to deliver coordinated and efficient care. ACOs that achieve quality and cost targets will receive some sort of financial bonus, and under some approaches, those that fail will be subject to a financial penalty.

In order to meet the requirements of this type of incentive system, *an ACO needs to be able to:*

- ✓ Care for patients across the continuum of care, in different institutional settings.
- ✓ Plan, prospectively, for its budgets and resource needs.
- ✓ Support comprehensive, valid and reliable measurement of its performance.

Learning Objectives: *Participants will:*

1. Examine the pros and cons of different models and types of ACOs
2. Identify the key success factors for ACOs
3. Examine the barriers and challenges and how they can be best addressed

Accreditation: The University of Connecticut School of Medicine is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians.

The University of Connecticut School of Medicine designates this live activity for a maximum of 1.5 *AMA PRA Category 1 Credit(s)*[™]. Physicians should only claim credit commensurate with the extent of their participation in the activity.

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Dr. Stephen Shortell does not have a financial interest / arrangement or affiliation with any organization that could be perceived as a real or apparent conflict of interest in the context of the subject of his presentation.

Dr. Stephen Shortell will not be discussing the off-labeled use of any product.

~ Stephen M. Shortell, Ph.D., M.P.H., M.B.A. ~

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Stephen M. Shortell, Ph.D., M.P.H., M.B.A. is the Blue Cross of California Distinguished Professor of Health Policy and Management and Professor of Organization Behavior at the School of Public Health and Haas School of Business at the University of California-Berkeley. He is also the Dean of the School of Public Health at Berkeley. Dr. Shortell also holds appointments in the Department of Sociology at UC-Berkeley and at the Institute for Health Policy Research, UC-San Francisco.

Dr. Shortell received his undergraduate degree from the University of Notre Dame, his Masters Degree in Public Health from UCLA, and his Ph.D. in the behavioral sciences from the University of Chicago.

A leading health care scholar, Dr. Shortell has done extensive research identifying the organizational and managerial correlates of quality of care and of high performing health care organizations. Dr. Shortell has been the recipient of many awards including the distinguished Baxter-Allegiance Prize for his contributions to health services research, the Gold Medal Award from the American College of Healthcare Executives for his contributions to the health care field, and the Distinguished Investigator Award from the Association for Health Services Research. He and his colleagues have also received the George R. Terry Book of the Year Award from the Academy of Management, the James R. Hamilton Book of the Year Award from the American College of Healthcare Executives, and several article of the year awards from the American College of Healthcare Executives and the National Institute for Health Care Management. His most recent book (with colleagues) is entitled Remaking Health Care in America: The Evolution of Organized Delivery Systems. During 2006-07 he was a Fellow at the Center for Advanced Study in the Behavioral Sciences at Stanford.

He is an elected member of the Institute of Medicine of the National Academy of Sciences and is past editor of Health Services Research. He serves on many boards and advisory groups.

He is currently conducting research on the evaluation of quality improvement initiatives and on the implementation of evidence-based medicine practices in physician organizations.

This CME activity has no commercial support associated with it.