

Updated REDCap Policy and Fees FAQ

Q: Why is there a change in REDCap policy?

As REDCap has grown and expanded, it has become a powerful research tool and is being utilized by almost all studies. Due to this continuing growth, it was necessary to update our policies and pricing.

From a security, privacy, and compliance standpoint, we needed to restructure our user and project eligibility, and to close loopholes to ensure proper usage. We also needed to require active PI involvement as they are ultimately responsible for their users, projects, and data. These changes are to ensure appropriate oversight, management, and accountability. Additionally, we provided more details regarding the conditions and terms of use.

Q: Why is there a change in REDCap fees?

While there have always been fees associated with using REDCap, the increase and enforcement are necessary for the continued availability of REDCap as a research tool and to allow improvements to the system and services. These nominal per-project and annual fees will help cover administration and operational costs such as hosting, storing, and upgrades and it will ensure that we can keep REDCap a sustainable endeavor here at UConn Health.

Q: When does the new policy go into effect?

The updated billing policy goes into effect immediately.

Q: What is the new price?

The fee for a new project is \$150/first year/per project. Every year thereafter while your project is in REDCap, you will be billed \$75/year/per project.

All projects that are currently in production will be billed \$75/year/per project.

Q: When will I be billed for my projects?

Projects are first billed when moved to production – this is considered the project creation date. Annual fees will be billed based on this creation date.

However, for all existing projects the annual billing date will be based on the effective date of February 1, 2023.

Q: How can I see when my projects were created?

Go to the REDCap production site. In your Project, under the Project Revision History tab, you can see the date your project was created on.

Q: What happens if I don't pay for a REDCap project?

If a project is not paid within 60 days, the project will be inactivated. This will take the project offline.