CT Money Follows the Person Report
Quarter 1: January 1 - March 31, 2024
UConn Health, Center on Aging
Operating Agency: CT Department of Social Services
Funder: Centers for Medicare and Medicaid Services

MFP Benchmarks
1) Transition 5200 people from qualified institutions to the community
2) Increase dollars to home and community based services
3) Increase hospital discharges to the community rather than to institutions
4) Increase probability of returning to the community during the six months following nursing home admission
5) Increase the percentage of long term care participants living in the community compared to an institution

Benchmark 1: Total Transitions = 8,038
Demonstration = 7,531 (94%)
Non-demonstration = 507 (6%)

Benchmark 2
CT Medicaid Long-Term Care Expenditures

Benchmark 3
Percentage of Hospital Discharges to Home and Community Care vs. Skilled Nursing Facility

Benchmark 4
Percent of SNF admissions returning to the community within 6 months

Benchmark 5: Percent Receiving LTSS in the Community vs. Institutions

Happy or unhappy with the way you live your life

Happy or unhappy

1 month

12 month
Total Number of Referrals Assigned to the Field by Year

Note: Excludes nursing home closures

Total Number of Transitions by Year

Note: Excludes nursing home closures

Referrals Assigned to the Field by Quarter

Note: Excludes nursing home closures

Number of Transitions by Quarter
Target Population for Transitions by Year of Transition (Demonstration Only)

Participants Who Were in an Institution 12 Months after Transition Regardless of Length of Stay

Number of Participants with Home Modifications by Year Approved and Region

Number of Participants with Home Modifications per 6 Months
Participants who are Working and/or Volunteering (data 1/1/24-3/31/24)

Participants under age 65 who are working and those who would like to work

- **1 month**: 52% Working, 48% Want to work, 0% Don’t want to work
- **12 month**: 53% Working, 47% Want to work, 3% Don’t want to work

Participants under age 65 who are volunteering and those who would like to volunteer

- **1 month**: 56% Volunteering, 2% Want to volunteer, 4% Don’t want to volunteer
- **12 month**: 64% Volunteering, 3% Want to volunteer, 4% Don’t want to volunteer

Participants 65 years and older who are working and those who would like to work

- **1 month**: 97% Working, 3% Want to work, 0% Don’t want to work
- **12 month**: 64% Working, 31% Want to work, 5% Don’t want to work

Participants 65 years and older who are volunteering and those who would like to volunteer

- **1 month**: 69% Volunteering, 31% Want to volunteer, 0% Don’t want to volunteer
- **12 month**: 43% Volunteering, 52% Want to volunteer, 5% Don’t want to volunteer
Race and Ethnicity for MFP Participants Transitioned 1/1/19 – 3/31/24 and for CT Medicaid Recipients in 2022

Note: MFP participant results are from responses to the HCBS CAHPS MFP Survey questions 87 and 89 at 1 and 12 month time points.
MFP Quality of Life Dashboard

Number of Quality of Life Interviews Completed from 1/1/24 - 3/31/24 (n=144)

1 month interviews done 1 month after transition, n=80
12 month interviews done 12 months after transition, n=64

HCBS CAHPS Composite Measures: Percent with Highest Score (e.g. always, yes)

- Staff are reliable and helpful: 68% (1 month), 76% (12 month)
- Choosing the services that matter to you: 63% (1 month), 71% (12 month)
- Staff listen and communicate well: 64% (1 month), 75% (12 month)
- Planning your time and activities: 60% (1 month), 60% (12 month)

Did any unpaid family members or friends help you with things around the house?

- 1 month: 67% yes, 33% no
- 12 month: 69% yes, 31% no

Depressive Symptoms

- 1 month: 32% yes, 68% no
- 12 month: 33% yes, 67% no

Do you like where you live?

- 1 month: 72% yes, 15% sometimes, 13% no
- 12 month: 73% yes, 8% sometimes, 19% no

Have or Need Assistive Technology (AT)?

- 1 month: 100% have AT, 61% need AT
- 12 month: 100% have AT, 48% need AT
Challenges to Transition as Recorded by TCs and SCMs

Transition Challenges for Participants Referred Jan-Mar 2024

- Physical health, 17.5%
- Mental health, 16.3%
- Financial issues, 7.2%
- Consumer engagement, 8.7%
- Services/supports, 25.5%
- Housing, 11.5%
- Waiver/HCBS, 1.4%
- Legal issues, 7.4%
- Facility related, 3.3%
- Other involved individuals, 0.7%
- MFP office /TC, 0.1%
- Other challenges, 0.5%

Frequency of Transition Challenges by Year of Referral

- Physical health
- Mental health
- Financial issues
- Consumer engagement
- Services/supports
- Waiver/HCBS
- Housing
- Facility related
- Other involved individuals
- MFP office /TC
- Other challenges

Challenges to Transition as Recorded by TCs and SCMs
Participants with Each Challenge who Transitioned by Referral Year

Types of Challenges for Referrals: 1/1/24 - 3/31/24

Below are the four most common challenge types for the current quarter

**Services and supports**
- Lack of alcohol, substance abuse, or addiction services
- Lack of AT or DME
- Lack of mental health services or supports
- Lack of PCA, home health, or other paid support staff
- Lack of transportation
- Lack of any other services or supports
- Lack of unpaid caregiver to provide care/informal support
- Other issues related to services or supports

**Physical health**
- Current, new or undisclosed physical health problem
- Inability to manage physical disability or physical illness in community
- Medical testing issues or delays
- Missing or waiting for physical health documents
- Other physical health issues

**Mental health**
- Current or history of substance/alcohol abuse w/ risk of relapse
- Current, new, or undisclosed mental health problem
- Dementia or cognitive issues
- Inability to manage mental health in community
- Other mental health issues

**Housing**
- Delays related to housing authority, agency or housing coordinator
- Delays related to lease, landlord, apartment manager, etc.
- Needs housing modifications before transition
- Ineligible or waiting for approval from RAP or other housing programs
- Lacks affordable, accessible community housing
- Housing related legal, criminal or credit issues, including evictions or unpaid rent
- Other housing related issues
Frequency of Closure Reason by Year of Closure

- Participant changed mind
- Wouldn't cooperate w/ care planning
- Transitioned before informed consent signed
- COP/Guardian refused participation
- Exceeds physical health needs
- Reinstitutionalized for 90+ days
- Exceeds mental health needs
- Not aware of referral
- Moved out of state
- Other

2019 (n=1440) 2020 (n=1087) 2021 (n=914) 2022 (N=1176) 2023 (N=1317) Jan-Mar'24 (N=364)

Note: Excludes: died, nursing home closure, completed participation, non-demo transition services completed

Comparison of Closures, Referrals and Transitions per Quarter

- Total closures excluding: died, nursing home closure, completed participation, non-demo transition services completed
- New referrals excluding nursing home closures
- Total cases transitioned
- Closures per 100 new referrals
- Transitions per 100 new referrals
Roberta’s Story

Roberta is emerging from a decade of mental and physical health challenges like a caterpillar morphing back to the beautiful butterfly she has been most of her life. Voted most sociable in high school and receiving national recognition from her office supply job in customer service, Roberta helped people in all of her jobs including being a travel agent and a customer service representative for state child support. Whether it was backpacking with her friends around Europe or studying geography in college, Roberta has always had a vibrancy to explore the world and continues to learn. Good luck seemed to follow her, and she has a knack for finding 4-leaf clovers, which she either presses into a book or shares in a homemade card.

That luck started to shift when a serious depression overcame her, and she was in bed for 9 years! One night she awoke vomiting blood after having the flu which brought her the local hospital. While there, she had her first heart attack. Transferred to a larger city hospital, she received specialized care and then discharged to a rehabilitation facility. However, within a week, chest pains signaled another heart attack and she returned to the hospital and was given last rites. “I really thought I was going.” After additional tests and care, she was stable enough to recover at the nursing home.

Roberta admits it was difficult to be in the nursing home for nine months. However, she tried to be a “patient patient.” Her rehabilitation included good physical therapy and nursing care, which she attributed to helping her start moving around again and get stronger so she could get out of a wheelchair. Roberta was already in the process of applying for Medicaid when she was introduced to Money Follows the Person (MFP) program through the facility social worker. She filled out the application and began working with a specialized care manager and transition coordinator to identify that she would only need homemaking services. Fortunately, she did not need to find new housing. After several attempts to find a homemaker who would help with cleaning and laundry, Roberta’s luck has returned. She met someone whom she gets along well with and coincidentally both share the same wedding date. While it was not easy living away from her husband, he helped in his wife’s recovery by taking her out of the nursing home for lunch as often as possible. Now that they are back living in their condominium, he will drive Roberta due to her glaucoma, continued difficulty walking and dizziness.

New kitchen blinds let in light, prisms spread rainbows across the wall and land on Roberta’s hands. She wants to get things more cheerful again and make the most of everyday. She realizes in hindsight that “she lost nine years of my life” during her depression. “The heart attacks changed me the most, but my number was not up yet.” She also advised, “Don’t wait until you retire to travel. Be positive and keep in touch with friends and family.” The couple is getting ready to live those words by traveling across the country to visit her sister. Her motto: “Be Peaceful. Be Kind. You’re only on this earth for a short time.”

MFP Demonstration Background

The Money Follows the Person Rebalancing Demonstration, created by Section 6071 of the Deficit Reduction Act of 2005, supports States’ efforts to “rebalance” their long-term support systems, so that individuals can choose where to live and receive services. One of the major objectives of Money Follows the Person (MFP) is “to increase the use of home and community based, rather than institutional, long-term care services.” MFP supports this by offering grantee States an enhanced Federal Medical Assistance Percentage on qualified services. MFP also offers states the flexibility to provide supplemental services, such as assistive technology and enhanced transition services, to assist in successful transitions. States are then expected to reinvest the savings over the cost of institutional services to rebalance their long-term services and supports for older adults and people with disabilities to a community-based orientation.